MESSAGE FROM THE CHAIR

THANK YOU FOR A MEMORABLE MARKETPLACE
SEE YOU IN BALTIMORE IN 2021!

I can’t believe it is the last day of Marketplace. It has been an honor serving as your chair this year, and it has especially been an honor to have you visit my hometown. I hope you have fallen in love with Omaha as much as I have. It is definitely a city you likely didn’t even know should be on your bucket list.

As we close out another successful year, I want to remind you that we are not done yet. We are still rolling with appointments, education, and networking opportunities. We are in the second day of our inaugural Busworld Academy, and it is also off-site day for our BusMARC attendees. The ABA Foundation Silent Auction and Purses for a Purpose close this afternoon, so please make those last-minute bids. This week has been a truly amazing experience for me, and I want to thank each and every one of you for making my job as chairman easy and fun. I look forward to ending this rewarding week with you all tonight at our closing event sponsored by Visit Baltimore, our 2021 Marketplace host city. I guarantee that our friends from Charm City will not let us down!

LUKE BUSSKOHL, Arrow Stage Lines
2020 MARKETPLACE CHAIRMAN

Download the Marketplace app for real-time access to the schedule of events, your personal appointment schedule, education sessions, exhibitor list and booth map, add/cancel and no-show list, and transportation information. Search for “ABA Marketplace 2020” in the app store.
## SCHEDULE

**Tuesday, Jan. 14**

## EVENTS

### NETWORKING

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>9 a.m.–5:30 p.m.</td>
<td>Registration Open</td>
</tr>
<tr>
<td>Location: Hall B</td>
<td></td>
</tr>
</tbody>
</table>

### BUSINESS & MEAL FUNCTIONS

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:45–8:45 a.m.</td>
<td>Operator Breakfast</td>
</tr>
<tr>
<td>Location: Grand Ballroom</td>
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</table>

### SPECIAL EVENTS

<table>
<thead>
<tr>
<th>Time</th>
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<tbody>
<tr>
<td>7 a.m.–3 p.m.</td>
<td>ABA Foundation Silent Auction Bidding Open</td>
</tr>
<tr>
<td>Location: Hall A</td>
<td></td>
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</tbody>
</table>

## RESOURCE CENTRAL

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<tbody>
<tr>
<td>7 a.m.–5:30 p.m.</td>
<td>ABA Foundation Purse Raffle Open</td>
</tr>
<tr>
<td>Location: Foundation Booth</td>
<td></td>
</tr>
</tbody>
</table>

## Your #ABAOmaha Experience

Want to know what your fellow attendees are saying during ABA’s Marketplace? Check out our Twitter wall in the Education Bites area. Don't forget to use #ABAOmaha and @AmericanBusAssn in all of your social media posts this week and you may win a prize.

*Sponsored by DC Trails*
### Seminars

#### Technology

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tr>
<td>9–10:15 a.m.</td>
<td>- Off-site Tours and Education Sessions</td>
</tr>
<tr>
<td></td>
<td>- Transportation departs from the convention center at 9 a.m. and will return to the center at 4 p.m.</td>
</tr>
<tr>
<td></td>
<td>- Just a Bite of Business Continuity Planning</td>
</tr>
<tr>
<td></td>
<td>- Just a Bite of Hacking/Cyber Security</td>
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#### Business & Professional Development

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<tr>
<td>9:30–10:30 a.m.</td>
<td>- How Technology Can Help Small Business Deliver a Better Customer Experience</td>
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<tr>
<td></td>
<td>- How Technology Can Help Small Business Deliver a Better Customer Experience</td>
</tr>
<tr>
<td>10:30 a.m.–12 p.m.</td>
<td>- Business Continuity Planning</td>
</tr>
<tr>
<td>11 a.m.–12 p.m.</td>
<td>- YouTube Tourism Marketing</td>
</tr>
<tr>
<td>2–4 p.m.</td>
<td>- Must-Have Tools for Easier Social Media</td>
</tr>
<tr>
<td>3–4 p.m.</td>
<td>- Small Business Hacks: 25 Shortcuts for Your Success</td>
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<tr>
<td>4–4:30 p.m.</td>
<td>- The 7 Essential Strategies for Tourism</td>
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#### Sales & Marketing

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<tbody>
<tr>
<td>9–10:15 a.m.</td>
<td>- Just a Bite of Playing the Game of 2020</td>
</tr>
<tr>
<td>9:30–10:14 a.m.</td>
<td>- Just a Bite of Business Continuity Planning</td>
</tr>
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#### Autonomy and “Mobility-as-a-Service” in the Bus and Motorcoach Industry

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**@shefspeaks**
Unbelievable day of speaking to the top travel professionals in North America! #abaomaha #abamarketplace2020 #keynotespeaker #conventionspeaker

**@Vicky Smith McCarrick**
Excellent party thrown by Omaha at an exceptional venue! #abaoMaha
NEED TO KNOW

#ABAOMAHA SCHEDULE UPDATE

THE NATIONAL PARK SERVICE IN 2020: WHAT CAN YOU EXPECT?

Join us for a briefing from the Department of Interior’s Deputy Assistant Secretary for Fish, Wildlife and Parks Ryan Hambleton on revisions to 2018 National Park Service policy changes. He will provide an update on commercial use authorizations (CUAs) and entrance fees today at 8 a.m. during the Operator Breakfast sponsored by Guide Services of Washington. Note: Breakfast will be held in the Grand Ballroom for this event.

NEED TO KNOW

GET ON THE BUS!

Wednesday, Jan. 15
5:00 a.m.–12:30 p.m.
There is a continuous shuttle service from all ABA host hotels to the Omaha Eppley Airfield. Shuttle service leaves every 30 minutes. Please see the schedule in your hotel lobby.

Come find your inner coastal.

Lively Historic Waterfront
Fresh-caught Cuisine
Inviting Lowcountry Warmth

For custom and pre-curated group itineraries, call us at 843-525-8526 or visit beaufortsc.org.

VISIT BEAUFORT
PORT ROYAL • SEA ISLANDS

NEED TO KNOW

NETWORKING AND BUILDING BUSINESS CONNECTIONS DON’T END TODAY

Keep the business connections you made this week going throughout the year by ensuring your “My ABA” profile is always up to date. By updating your company’s profile and using our “Find a Member” members-only search, you can stay in touch with the friends you have made this week and introduce yourself to new potential business contacts all year long. Make the most of your ABA membership by accessing your member benefits at www.buses.org on a regular basis. ABA members receive a variety of discounts on business tools, crisis communications support when something unexpected happens, publications to keep you up-to-date on ABA and industry news, legislative and regulatory updates and action, scholarships and industry research, and networking and learning opportunities throughout the year with our education program and ABA councils.

ABA TODAY

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Compton Event
comptonevent.com

Advertising:
The YGS Group
(800) 501-9571
aba@theygsgroup.com

ABA TODAY | TUESDAY 2020
NEED TO KNOW
DONATE YOUR GIVEAWAYS
Do you have leftover giveaways or food that you don’t want to ship back? Take them to the Donation Station, which opens today at 12 p.m. in the Orientation Center. Saving Grace Charity will put them to good use.

NEED TO KNOW
LUNCH TODAY
Lunch will be served in Exhibit Hall A with doors opening at 12 p.m.

VOLUNTEER OF THE DAY
MONDAY WINNER
Congratulations to our Volunteer of the Day winner for Monday: Greg Hendricks, Salt Lake Express (Education).

Sponsored by Shepler’s Mackinac Island Ferry

In Tupelo, Mississippi - an upbeat, happy city where you can enjoy a personalized tour, catered meal, and live entertainment at a one-of-a-kind attraction - customized to suit the tastes of your groups!

Imagine What You Can Do Here!

Find out if you qualify for a hospitality incentive by contacting:
Jan Pannell - Sales Manager Tupelo Convention and Visitors Bureau
jpannell@tupelo.net
SCHOOL BUS COUNCIL: Members of the School Bus Council discussed industry issues specific to school buses.

CEO SUMMIT: Attendees at the CEO Symposium received valuable legal advice from experts: Mitch Joel, Six Pixels Group; Thomas DeMatteo, ABC Companies; Karen Randall, Connell Foley; Teresa Pahl, Hanson Bridgett.

ROLLIN’ INTO OMAHA: We sure looked good decked out in ’20s garb! Fedoras, feather headbands, vests, and flapper dresses filled The Durham Museum as attendees enjoyed legendary Omaha food, live music, and museum exhibits. There were plenty of opportunities to network with colleagues over a milkshake, Reuben bite, or steak slider while relaxing in an authentic Pullman lounge car.
OPERATOR BREAKFAST: New York City-based comedian Steven Rogers had the crowd laughing at Monday’s Operator Breakfast, sponsored by New York State DMOs and Partners. Rogers is a native of New York and made his first television appearance on “The Late Show With Stephen Colbert” in 2019.

AWARDS: At Monday’s Operator Breakfast, Mark Hollenbeck presented the Metro Innovative Motorcoach Operator of the Year Award to GoPegasus. Kasie Smith presented the Groups Today Today! Award to Bob Roger’s Travel.

BUSWORLD ACADEMY: The first-ever Busworld Academy North America kicked off with a welcome from Jan Deman, director of Busworld Academy. Monday’s focus on low and zero emissions concluded with an evening reception and is followed by today’s safety sessions.

BUSWORLD ACADEMY CEO PANEL: Veerender Kaul, global vice president of commercial mobility at Frost & Sullivan, presented the outlook for the global bus market during his keynote address. Moderator Ben Blunt, vice president of Concord Coach Lines, led the panel’s discussion on the bus market and trends. The panel: Roman Cornell, ABC Companies (Van Hool); Ian Smart, Motor Coach Industries (New Flyer); François Tremblay, Prevost and Volvo; Deniz Cetin, TEMSA; Ryan Popple, Proterra.
ON THE SCENE

BISC: Congressman Sam Graves (R-Mo.) delivered a congressional proclamation recognizing BISC’s 20th anniversary. Left to right: Board Chairman Don DeVivo, BISC Chair Pam Martinez, and BISC Vice Chairman Jeff Shanker proudly display the accomplishment.

BEST OF BROADWAY: The Broadway.com Monday lunch featured a variety of Broadway hits such as Tina, Dear Evan Hansen, Mrs. Doubtfire, and Six.

NEED TO KNOW

View all of the photos taken at Marketplace at abamarketplace.smugmug.com.
OFFICIAL PLYMOUTH 400 SIGNATURE EVENTS AND PROGRAMS

Plymouth 400 consists of Signature Events and Programs designed to honor this historic anniversary on a global scale. Each of Plymouth 400’s commemorative events and programs highlight America’s story of exploration, innovation, self-governance, religious expression, immigration and thanksgiving. These legacies, sparked by these historic events, continue today as cornerstones of our nation.

PLYMOUTH 400 COMMEMORATION OPENING CEREMONY
An International Event 1 April 24, 2020
Location: Memorial Hall and surrounding area, Plymouth, MA

The ceremony will be a cross-cultural spectacle of historical content, visual and performing arts and more. Honoring the past and celebrating the future, each of the commemoration’s themes will be presented in creative ways. VIP invitations include national leaders, heads of state, and other international dignitaries.

OFFICIAL MARITIME SALUTE
June 27-28, 2020
Location: Plymouth, MA, Harbor & Waterfront

This event will honor the Pilgrim’s Mayflower journey with a parade of sail in and around Plymouth Harbor. A regatta of wooden ships, official vessels, work boats and pleasure craft will culminate in a traditional New England lobster dinner at the waterfront. Mayflower II will be a centerpiece of this event.

EMBARKATION FESTIVAL
A Multicultural Festival
September 19, 2020
Location: Plymouth, MA, Harbor & Waterfront

This grand cultural and arts festival will honor the traditions, cuisine, and music of not only the original settlers and Wampanoag people but the diverse immigrants who followed and contributed to the fabric of American life. Invited dignitaries will include heads of state, celebrities, and students from around the world.

WAMPANOAG ANCESTORS WALK
August 1st, 2020
Location: Plymouth, MA

The Wampanoag Ancestors Walk will be led by people from the Wampanoag tribes of Massachusetts. Placards will be carried with the names of the original 69 villages of the Wampanoag Nation. Participants will pay homage to Massasoit and King Phillip and stop at designated sites to bless the spots where their ancestors once walked. The event will conclude with a drum ceremony and reception.

INDIGENOUS HISTORY CONFERENCE & POWWOW
October 30-November 1, 2020
Location: Bridgewater State University, Bridgewater, MA

The conference will celebrate the longevity and continuity of America’s indigenous people. This cultural event will feature the historical and contemporary contributions of the Wampanoag and other Native nations, culminating in a traditional Powwow.

2020 THANKSGIVING EVENTS
Concerts: Nov 20
Parade: Nov 21
“One Small Candle” Ceremony: Nov 22
Thanksgiving Festival Events: Nov 23-24
Illuminate Thanksgiving: Nov 25
Location: Plymouth, MA

This series of events leading up to the Thanksgiving holiday, promotes gratitude and giving. Based upon Governor Bradford’s quote, “Just as one small candle may light a thousand, so the light here kindled hath shone unto many...” the One Small Candle Award is given to an individual who has positively affected many.

"OUR" STORY: 400 YEARS OF WAMPANOAG HISTORY
Regional Traveling Exhibit - Ongoing

Told from the Native perspective, "Our" Story is an educational exhibition created to highlight critical elements of Wampanoag history. This exhibit, created by a Wampanoag research and design team, travels regionally. The exhibit expands each year leading up to 2020 with new “chapters” in the history and culture of the “people of the dawn.”

In addition to the Signature Events & Programs the official Plymouth 400 Calendar features countless partner events throughout the year. And the best way to take in all the history and excitement is with the Official Plymouth 400th Anniversary Tour, offered by ABA member Tour Trends!

See website or contact us for details. www.Plymouth400inc.org
EVENING EVENT

Tuesday | 7–10 p.m.
Hilton Omaha

COME ABOARD AND SAIL TO BALTIMORE
JOIN BALTIMORE, YOUR HOST FOR ABA’S MARKETPLACE 2021

Visit Baltimore and the State of Maryland invite you to an evening party tonight from 7–10 p.m. at the Hilton Omaha. The event will feature a historical nautical theme that focuses on Baltimore’s ties to privateering and the Star-Spangled Banner. Attendees can expect incredible entertainment, tasty food, and endless opportunities for networking and fun. Come get a taste of what attendees can expect at the 2021 ABA Marketplace in Baltimore, Jan. 29–Feb. 2.

Sponsored by Visit Baltimore

BUSWORLD

JOIN US FOR DAY 2 OF THE BUSWORLD ACADEMY

Monday’s inaugural Busworld Academy sessions were thought-provoking and illuminating. Join us for day 2 as we discuss Driver Hiring, Training, & Monitoring Best Practices; Public & Private Cooperation & Coordination Between Cities, Transit, and Private Bus Operators; Autonomy & Mobility as a Service in the Bus & Motorcoach Industry; and learn about Busworld North America 2021 in Baltimore.

NEED TO KNOW

THANK YOU, ATTENDEES!
The ABA staff gives a heartfelt thank you to all of our attendees for a great week of making memories and networking. We look forward to seeing you all next year in Baltimore, Jan. 29–Feb. 2!

PURSE RAFFLE TODAY!
The Purse Raffle will take place at 1:30 p.m. at the Foundation Booth.
THANK YOU TO OUR MARKETPLACE 2020 SPONSORS

WITHOUT THE GENEROSITY OF OUR SPONSORS, WE WOULD NOT BE ABLE TO DELIVER OUR EXCELLENT EVENTS AND EDUCATION SESSIONS AT MARKETPLACE. WHEN YOU SEE A SPONSOR, BE SURE TO THANK THEM.

PRINCIPAL LEVEL SPONSORS

ALABAMA TOURISM
SPONSORSHIP: Saturday Operator Reception

THE DURHAM MUSEUM
SPONSORSHIP: Host City Sponsor

GROUP SALES BOX OFFICE AT BROADWAY.COM
SPONSORSHIP: Monday All-Delegate Lunch

GUIDE SERVICE OF WASHINGTON
SPONSORSHIP: Tuesday Operator Breakfast

IOWA GROUP TRAVEL ASSOCIATION
SPONSORSHIP: Host City Sponsor

NEBRASKA TRAVEL ASSOCIATION
SPONSORSHIP: Host City Sponsor

NEW YORK STATE GROUP TOURS
SPONSORSHIP: Monday Operator Breakfast

TENNESSEE TOURISM PARTNERS
SPONSORSHIP: Sunday Operator Breakfast

VISIT BALTIMORE
SPONSORSHIP: Tuesday Evening Event

VISIT OMAHA
SPONSORSHIP: Host City Events

CHAMPION LEVEL SPONSORS

ABC COMPANIES
SPONSORSHIP: BISC/BusMARC Title Sponsor, Busworld Education Session

ARK ENCOUNTER CREATION MUSEUM
SPONSORSHIP: Official Program

THE ARKANSAS A-TEAM
SPONSORSHIP: New Operator Floor Stickers

BLUE GATE MUSICALS
SPONSORSHIP: Appointment Clock, Education Speaker

BRANSON CONVENTION & VISITORS BUREAU
SPONSORSHIP: Floor Lounge

BROADWAY IN CHICAGO GROUP SALES
SPONSORSHIP: Hotel Key Cards

CARNegie HALL
SPONSORSHIP: Appointment Clock, Operator Phone Charging Stations

CIRCLE MICHIGAN INC.
SPONSORSHIP: Official Program

CIRCLE WISCONSIN
SPONSORSHIP: Floor Lounge

CONNECTICUT OFFICE OF TOURISM
SPONSORSHIP: Networking Floor Reception

CRACKER BARREL OLD COUNTRY STORE INC.
SPONSORSHIP: Appointment Clock, Floor Lounge

DC TRAILS INC.
SPONSORSHIP: Appointment Clock, Social Media Wall

DEADWOOD AREA CHAMBER OF COMMERCE & VISITORS CENTER
SPONSORSHIP: Networking Floor Reception

DETROIT METRO CONVENTION & VISITORS BUREAU
SPONSORSHIP: Floor Lounge

EXPERIENCE COLUMBUS
SPONSORSHIP: Networking Floor Reception

EXPLORE GEORGIA
SPONSORSHIP: Delegate Registration Bags

EXPLORE MINNESOTA
SPONSORSHIP: Floor Lounge

EXPLORE ST. LOUIS
SPONSORSHIP: Operator Shipping Boxes

FOXXWOODS RESORT CASINO
SPONSORSHIP: Floor Lounge

HARD ROCK CAFE INTERNATIONAL
SPONSORSHIP: Foundation Afterglow

HORNBLOWER CRUISES & EVENTS
SPONSORSHIP: Official Program

“ICE CREAM CAPITAL OF THE WORLD” LE MARS, IOWA
SPONSORSHIP: Floor Lounge

LAS VEGAS CONVENTION & VISITORS AUTHORITY
SPONSORSHIP: Operator Afternoon Coffee Station, Operator Water Stations

LEGENDS ATTRACTIONS
SPONSORSHIP: ABA Webinar Series

LINCOLN CENTER TOURS
SPONSORSHIP: Appointment Clock, Operator Phone Charging Stations

LOUISIANA OFFICE OF TOURISM
SPONSORSHIP: Foundation Sponsor

THE METROPOLITAN MUSEUM OF ART
SPONSORSHIP: Appointment Clock, Operator Phone Charging Stations

THE METROPOLITAN OPERA
SPONSORSHIP: Appointment Clock, Operator Phone Charging Stations

MOTOR COACH INDUSTRIES
SPONSORSHIP: Board of Directors Dinner, Busworld Education Session, Women in Buses Title Sponsor

THE MUSEUM OF MODERN ART
SPONSORSHIP: Appointment Clock, Operator Phone Charging Stations

MYRTLE BEACH AREA CONVENTION & VISITORS BUREAU
SPONSORSHIP: Floor Lounge

NASHVILLE CVB
SPONSORSHIP: Appointment Clock, Networking Floor Reception

NATIONAL INTERSTATE INSURANCE COMPANY
SPONSORSHIP: Networking Floor Reception

NATIONWIDE TRANSPORT SERVICES DBA HEAVYHAULERS.COM
SPONSORSHIP: Floor Lounge

NEW JERSEY TRAVEL & TOURISM
SPONSORSHIP: Operator Appointment Booklet

NEW YORK CITY BALLET
SPONSORSHIP: Appointment Clock, Operator Phone Charging Stations

NEW YORK CITY CULTURAL COLLECTION
SPONSORSHIP: Appointment Clock, Operator Phone Charging Stations

NORTHERN VIRGINIA: VIRGINIA’S CULTURAL REGION
SPONSORSHIP: Education Speaker, Marketplace App

NORWEGIAN CRUISE LINE
SPONSORSHIP: Operator Booth Signs

NYC & COMPANY
SPONSORSHIP: Floor Lounge

OHIO AMISH COUNTRY
SPONSORSHIP: Floor Lounge

OHIO HAS IT!
SPONSORSHIP: Delegate Restrooms

OKLAHOMA TOURISM AND RECREATION DEPARTMENT
SPONSORSHIP: Networking Floor Reception

THE OUTER BANKS OF NORTH CAROLINA
SPONSORSHIP: Operator Appointment Booklet

PIGEON FORGE TN TOURISM PARTNERS
SPONSORSHIP: Floor Lounge

PREVOST
SPONSORSHIP: Busworld Education Session, Foundation Afterglow

REI
SPONSORSHIP: Networking Floor Reception

SOUTH DAKOTA
SPONSORSHIP: Host City Sponsor, Networking Floor Reception

TEAM TEXAS
SPONSORSHIP: Floor Lounge

TOUR COLORADO
SPONSORSHIP: Marketplace App, Operator Appointment Booklet

TOUR KANSAS
SPONSORSHIP: Directory of Participants

TRAVEL OREGON TRAVEL PORTLAND
SPONSORSHIP: Networking Floor Reception

TRAVEL SOUTH USA
SPONSORSHIP: Floor Lounge

TRAVEL ADVOCATES
SPONSORSHIP: Marketplace Update Newsletter

VIRGINIA BEACH CONVENTION & VISITORS BUREAU
SPONSORSHIP: Floor Lounge

VIRGINIA TOURISM CORPORATION
SPONSORSHIP: Networking Floor Reception

VISIT DELAWARE
SPONSORSHIP: Official Program

VISIT INDIANA
SPONSORSHIP: Floor Lounge

WHITNEY MUSEUM OF AMERICAN ART
SPONSORSHIP: Appointment Clock, Operator Phone Charging Stations

CONTRIBUTOR LEVEL SPONSORS

ATLANTIC CITY
SPONSORSHIP: Education Speaker

BOYS TOWN
SPONSORSHIP: Appointment Clock

BRADENTON AREA CONVENTION & VISITORS BUREAU
SPONSORSHIP: Education Bites

BROADWAY DIRECT GROUP SALES
SPONSORSHIP: Appointment Clock

COEUR D’ALENE CASINO RESORT HOTEL
SPONSORSHIP: Education Refreshments

OMAHA ABA’S MARKETPLACE 2020 SPONSOR

OMAHA ABA’S MARKETPLACE 2020 SPONSOR

OMAHA ABA’S MARKETPLACE 2020 SPONSOR

OMAHA ABA’S MARKETPLACE 2020 SPONSOR

ABA TODAY | TUESDAY 2020 | 11
DESTINATION CLEVELAND
SPONSORSHIP: Operator Chair Pads
DESTINATION NIAGARA USA
SPONSORSHIP: Operator Profile Binders
DUTY FREE AMERICAS
SPONSORSHIP: Appointment Clock
JAMESTOWN-YORKTOWN FOUNDATION
SPONSORSHIP: Education Speaker
MAINE OFFICE OF TOURISM
SPONSORSHIP: Education Speaker
MARYLAND OFFICE OF TOURISM
SPONSORSHIP: Marketplace App, Operator Mail Folders, Operator Mailboxes
MASSACHUSETTS OFFICE OF TRAVEL & TOURISM
SPONSORSHIP: Education Speaker
THE ARMY HISTORICAL FOUNDATION
SPONSORSHIP: Education Speaker
NEW HAMPSHIRE TOURISM
SPONSORSHIP: Education Speaker
PHILADELPHIA CONVENTION & VISITORS BUREAU
SPONSORSHIP: Education Speaker
RAY STEVENS CABARAY SHOWROOM
SPONSORSHIP: 7-Minute Stretch
RHODE ISLAND TOURISM
SPONSORSHIP: Education Speaker
SENECA RESORTS & CASINOS
SPONSORSHIP: Delegate Name Badges
TOUR IN ’64
SPONSORSHIP: Appointment Clock
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ABA NEWS

MEET THE CTIS CLASS OF 2020
THE FUTURE IS BRIGHT FOR THE STUDENTS OF ABA’S CONTINUING EDUCATION PROGRAM

Congratulations to the 2020 Certified Travel Industry Specialist (CTIS) graduates who were honored during the Opening Celebration on Sunday.

Wendy Arany
Tracey Bachta
Erin Birmingham
Jennifer Boucher
Pamela Brossman
Lori Casey
Julie Colson

Tracie Coulson
Jeff Crowe
Seana Davis
Kalynne Defever
Benjamin Eggebeen
Linda Eldred
Fran Filomio

Staci Flores
Andrea Green
Michael Hensley
Melanie Hinton
Sarah Imes
Kelly Martin
Vicky McCarrick

Bre McNair
Kelsey Meyers
Jean Michalak
Elizabeth Miller
Patrice Moore
Maxine Morrell-West
Halee Rischert

Holly Rogers
Stacey Rucker
Mike Stoupa
Brad Tucker
Joshua Turchin
Cynthia Vandenmeele

Congratulations to the CTIS Class of 2020.

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