

# busworld. academy

NORTH AMERICA I JAN. 13-14, 2020

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## Background













<2020

#### >2020 and beyond





"The Times They Are A-Changin!" Bob Dylan









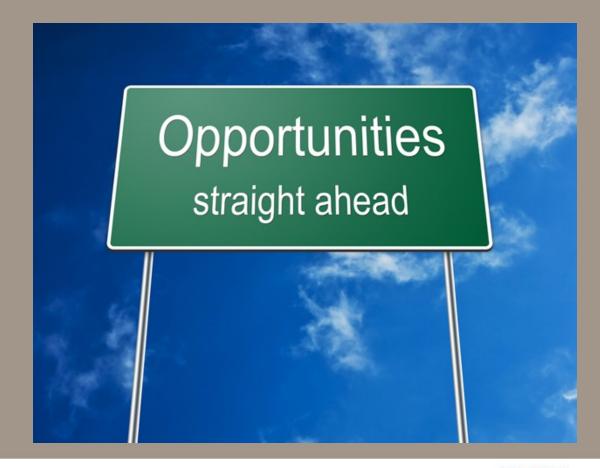
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#### Turning Challenges into Opportunities

- Identify ways to maximize your changing workplace
  - Ask your employees what is important to them
  - Seek Uber drivers
  - Seek Amazon Flex drivers
  - Veterans
  - Seniors
  - Others









## Ways to Fight the Shortage

- 1. Improve the image of the profession
- 2. Improve pay and benefits
- 3. Become competitive with flexibility
  - a. A la carte options
  - b. Flexible work schedules
- 4. Referral bonuses
- 5. Focus on the Millennial Generation
  - a. Flexibility is critical
  - b. The game has changed along with the rules...

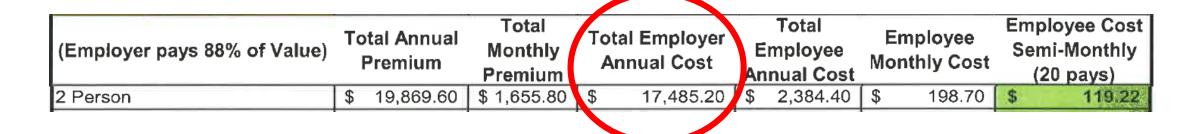








## Ways to Fight the Shortage



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## Flexibility is Critical!









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