11 a.m.  Welcome
11:10 a.m.  Roundtables
  11:10-11:30  Round One
  11:30-11:50  Round Two
  11:50-12:10  Round Three

Topics
Sandwich Generation Stresses
Self-Care
Working with Family Members/
  Multi-generational
ELDs
Finding and Keeping Quality Employees
Time Saving Technologies/Time
  Management Tips
Customer Service & Relationship Building
Generations Working Together
Personnel Issues/Policies in a Changing
  World
Growing My Business on Someone Else’s
  Money: Grant Writing and How to
  Access Money
Regulations and Rules and the Unexpected
  Consequences
Security

12:10 p.m.  Lunch Served
12:25 p.m.  Sponsor Welcome/Speaker Introduction
12:30 p.m.  Grant-Writing/RFPs Presentation
  Speaker: Lynn Sansone
  Lynn Sansone has grown up in the
  passenger transportation industry. Having
  worked her way up through their family
  owned passenger transportation business
  to CEO, she has the knowledge and
  experience needed for this specialized
  industry. Lynn recently stated, “I was
  honored to be asked to join Mark’s
  “orchestra” and play a part within
  this amazing “concert” of talented
  professionals. I truly enjoy assisting
  individuals within the industry faced with
  similar experiences and challenges and
  find solutions needed for success”. Lynn
  specializes in driver recruitment/retention,
  safety and compliance, policy and
  procedures, grant writing and RFPs.

Sponsored by Motor Coach Industries
Advance your role in the industry.

Women in Buses Council is to recognize and advance the role of women in the motorcoach industry through networking, education and mentoring programs.

Council members are encouraged to self-nominate for the leadership positions currently open in the Council.

<table>
<thead>
<tr>
<th>NAME</th>
<th>TITLE</th>
<th>COMPANY</th>
<th>EMAIL</th>
<th>PHONE</th>
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Select one or more of the leadership positions below for self-nomination. Detailed position descriptions are available at www.buses.org/wib.

- CHAIRMAN
- MEMBERSHIP VICE CHAIRMAN
- MARKETING AND COMMUNICATIONS VICE CHAIRMAN
- EXECUTIVE MANAGEMENT COMMITTEE CHAIRMAN
- EXECUTIVE MANAGEMENT COMMITTEE VICE CHAIRMAN
- OPERATIONS AND MAINTENANCE COMMITTEE CHAIRMAN
- OPERATIONS AND MAINTENANCE COMMITTEE VICE CHAIRMAN
- TOUR, TRAVEL AND CHARTER COMMITTEE VICE CHAIRMAN

SUBMISSION

RETURN COMPLETED FORM BY FEBRUARY 28, 2019 TO:
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111 K STREET NE
WASHINGTON, DC 20002
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FAX: 202-898-1575
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WEB: WWW.BUSES.ORG/WIB

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