



Women in Buses Council

www.buses.org/wib
wib@buses.org
800-283-2877



OPERATIONS AND MAINTENANCE COMMITTEE OCTOBER 20, 2015 CAMILLA MORRIS, CHAIRMAN

INTRODUCTIONS OF COMMITTEE MEMBERS

Liliana Aguilar, Amy Edmonds, Kim Grzywacz, Camilla Morris, Sophia Parchment, Mary Young

EMERGENCY BREAK DOWN BEST PRACTICES

- Getting to know others in industry, WIB will help
- Taking care of customers is top priority
- Need to identify yourself as WIB or ABA
- Need better ways to connect with assistance
 - Insurance Broker
 - BusRates
 - Bus Manufacturer Rep
 - State Bus Assn
 - GroupConnect
 - My ABA
 - Motorcoach Marketer
- Need to create a “directory” of WIB members to reach out to in times of need
 - Review list of service stop questions on the next page to determine which of these should be included in “directory”. What is missing?
 - Create form for WIB members to complete their profile in “directory”.
 - Determine how/where/when this information will be shared.

NEXT MEETING

WIB COUNCIL ONSITE MEETING

Sat., Jan. 9: 11 AM – 1 PM
Marketplace 2016, Louisville, KY



Motorcoach/Bus Service Stop Section

The Service Stops section of The 2016 ABA Motorcoach Marketer and the ABA Web site — www.buses.org — displays providers of garage and repair facilities, listed by by state/province and city where the facilities are located.

Company _____ Phone _____

Address _____ Toll-Free _____

City _____ Fax _____

State/Prov, ZIP/Postal _____ Night Phone _____

Maintenance Contact _____ E-mail _____

Title _____ Web site _____

Types of buses serviced at your facility:

- | | | | | |
|---|---------------------------------------|--|--------------------------------------|--|
| <input type="checkbox"/> Alexander Dennis | <input type="checkbox"/> Eagle | <input type="checkbox"/> International | <input type="checkbox"/> NOVA | <input type="checkbox"/> Terra Transit |
| <input type="checkbox"/> Astrocar | <input type="checkbox"/> El Dorado | <input type="checkbox"/> Invader | <input type="checkbox"/> Orion | <input type="checkbox"/> Thomas |
| <input type="checkbox"/> Autocar | <input type="checkbox"/> Eurotrans | <input type="checkbox"/> Irizar | <input type="checkbox"/> Prevost | <input type="checkbox"/> TMC |
| <input type="checkbox"/> BCI | <input type="checkbox"/> Flxible | <input type="checkbox"/> Krystal Coaches | <input type="checkbox"/> Renaissance | <input type="checkbox"/> Trolley Enterprises |
| <input type="checkbox"/> Blue Bird | <input type="checkbox"/> Ford | <input type="checkbox"/> LAG | <input type="checkbox"/> R.T.S. | <input type="checkbox"/> Turtle Top |
| <input type="checkbox"/> Champion | <input type="checkbox"/> Freightliner | <input type="checkbox"/> Magnum | <input type="checkbox"/> Scania | <input type="checkbox"/> Van Hool |
| <input type="checkbox"/> Chance | <input type="checkbox"/> Gillig | <input type="checkbox"/> MAN | <input type="checkbox"/> Setra | <input type="checkbox"/> World Trans |
| <input type="checkbox"/> Crown | <input type="checkbox"/> Girardin | <input type="checkbox"/> MCI | <input type="checkbox"/> Sprinter | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Diamond Coach | <input type="checkbox"/> Glaval | <input type="checkbox"/> Metrotrans | <input type="checkbox"/> Star Craft | |
| <input type="checkbox"/> Dina | <input type="checkbox"/> GMC | <input type="checkbox"/> Navistar | <input type="checkbox"/> Supreme | |
| <input type="checkbox"/> Dodge | <input type="checkbox"/> Goshen | <input type="checkbox"/> Neoplan | <input type="checkbox"/> TAM | |
| <input type="checkbox"/> Dupon Trolley | <input type="checkbox"/> Grumman | <input type="checkbox"/> New Flyer | <input type="checkbox"/> TEMSA | |

Please indicate services you provide at your facility:

- | | | | |
|---------------------------------------|---------------------------------|--------------------------------|---------------------------|
| <input type="checkbox"/> 24H | 24-Hour Service | <input type="checkbox"/> MAJ/R | Major Repair |
| <input type="checkbox"/> AIR/CON | Air Conditioning | <input type="checkbox"/> MIN/R | Minor Repair |
| <input type="checkbox"/> CR/C | Major Credit Cards Accepted | <input type="checkbox"/> REP | Replacement Bus |
| <input type="checkbox"/> CSHO | Cash Only | <input type="checkbox"/> ROAD | Road Service |
| <input type="checkbox"/> DDEC/ATEC/ZF | Detroit Diesel/Allison Trans/ZF | <input type="checkbox"/> RR | Rest Room Dumping Service |
| <input type="checkbox"/> DRV | Driver Replacement | <input type="checkbox"/> TOW | Towing |
| <input type="checkbox"/> FUEL | Fuel | <input type="checkbox"/> WA | Wash |

Directions to your facility from nearest major highway. Limit 35 words. _____

Submitted by: Print Name _____ Date _____