



The Most Accurate News Source For The Motorcoach, Tour And Travel Industry

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Cleveland's Rock N' Roll Hall of Fame has displayed under glass one of U2's first demo tape rejection letters from a record label?

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## Federal Government Allocates \$354M For New Congestion Toll Collection In Manhattan

The federal government has agreed to pay \$354 million to New York City to help install tolls for drivers entering the busiest parts of Manhattan.

Mayor Michael Bloomberg had trumpeted the toll plan to reduce gridlock and pollution, but federal support was jeopardized by weeks of haggling among New York leaders who finally struck a compromise agreement on congestion pricing.

Bloomberg's plan would charge cars \$8 and trucks \$21 to enter Manhattan south of 86th Street on weekdays between 6 a.m. and 6 p.m.

The decision does not guarantee funding, and it was still unclear if the deal struck weeks ago by New York leaders would hold. Federal officials also want to see any traffic reduction plans implemented by March 2009.

The deal struck by New York state leaders was an agreement to form a commission to examine the overall concept of reducing traffic. The primary plan that the commission will study is Bloomberg's proposal, through hearings, testimony and reviews of every aspect of traffic congestion. The group is to make a recommendation by the end of January.

ABA is working vigorously to ensure that the 1,000 motorcoaches that bring commuters into the city each weekday are exempt because buses, whether private or public, help mitigate congestion by removing up to 55 cars from the road for each full coach.



## Visa Waivers Welcome Tourists Everywhere They Want To Be

The ABA agrees with the public policy goal of keeping America safe, including protecting our borders. But the tourism and travel industry relies on travelers from across the globe, and if they can't get into the United States, they can't board our motorcoaches and visit our endless variety of destinations.

Six months ago, members of the travel industry banded together to talk to Congress to send the message that protecting the border and welcoming visitors are not mutually exclusive ideas. Travel industry officials asked Congress

to push back to 2009 implementation of the Western Hemisphere Travel Initiative (WHTI), which would require passports for travel within the Western Hemisphere, arguing such a move would make it easier for more people to travel freely without compromising security. Congress concurred.

"We worked together as a united front with motorcoach operators, travel advocates and tourist destinations, and we succeeded," said ABA President & CEO Peter J. Pantuso. "The president recently signed into law legislation that will delay enactment of the WHTI until June 2009. The result will be an upsurge in travel."



Trips to Atlantic City may become more expensive with higher motorcoach fees

In related news, homeland-security legislation passed last week expanding eligibility for a visa-waiver program. The new law allows citizens of designated countries to enter the U.S. for up to three months without applying for a visa. There are 27 countries in the program, and citizens of 12 more countries will be able to apply immediately.

"We hope soon that visas will be everywhere people want them to be," Pantuso added. "And given the cultural reliance on bus transportation in many countries, we hope the new visitors will take an American express motorcoach to their travel attractions. The dollar may be weak abroad, but that helps tourists afford a more upscale visit to America. That's priceless."

### **New Jersey May Hike Bus Fees**

ABA members who run the Northeast corridor and go to gaming attractions in Atlantic City are urged to attend a public hearing at the Transportation Authority's office August 21 at 10 a.m.

Officials will listen to comments about proposed regulations on several topics that will affect motorcoach operators, ranging from revision of

bus routes to the most travel-dampening item on the agenda: raising bus permit fees.

Unlike the D.C. permit fee adopted without even some council members being aware of it, New Jersey is giving operators a chance to show how a "tourism tax" increase will only discourage visitors from going to the Jersey Shore, ultimately hurting tax revenue collected from bed-and-breakfasts in Cape May to gaming taxes paid by Atlantic City's 14 casinos. In 2006, over 100,000 motorcoach trips brought people to and from Atlantic City, according to officials at the city's Convention & Visitors Authority.

"We encourage all ABA members who do business in New Jersey to help send the message that the house always wins, but with fewer customers the rake for the state will be diminished," said ABA Senior VP for Government Affairs Clyde Hart.

The hearing will be held at the South Jersey Transportation Authority Administrative Building located at:

#### **Frank S. Fancy Service Plaza**

Mile Marker 21.5 on the Atlantic City Expressway  
Hanunonton, New Jersey.

*For more information: 609-965-6060.*

### **WHERE ARE YOU READING ABA INSIDER ON THE GO?**

**Motorcoach driver Carlos Zapata of Hoboken, N.J.-based Academy Bus Tours, Inc. reads the ABA Insider after parking and dropping off passengers to sightsee in Washington D.C.**

*Where are you reading the ABA Insider? Send your photos to ABA's Eron Shosteck via e-mail ([eshosteck@buses.org](mailto:eshosteck@buses.org)), and each issue we'll feature a different Insider reader at a new location.*





## **The Insider Q&A: Gwen Elmore Shatters Glass Ceiling**

*Gwen Elmore is the president of the Virginia Beach-based FUN TOURS — known as the company that “brought class to the beach” and is celebrating its 25th anniversary this year.*

### **ABA: How has the D.C. permit fee affected your drivers?**

The nice thing is that August is the slowest month of our year. We have one trip in — and we are desperately trying to get the permit. But getting it is hard, because they are swamped. I don't think they are going to be able to serve the motorcoach industry. Right now they are overwhelmed. They say if you can't get it in advance, you can get it in person — but I talked to an operator who went in person and there was a two-hour wait. They have been inconsiderate of the motorcoach industry and the impact we make on their economy. Any other bill that has been passed has a grace period of six months or a year. This one had no grace period. Before we could even deal with it or respond to it — they implemented it. August 1 is the first day you could purchase it and they were writing tickets August 1. It's terrible. It's totally disrespectful... and it's totally unacceptable.

### **ABA: How are your drivers dealing with the Capitol Hill parking restrictions?**

It's very difficult, but they're dealing with it. They're just moving around to where they know they can park. Our heavy times in D.C. are March-June.

### **ABA: Why is that the heavy time? Because of the cherry blossoms?**

That's the big student trip time.

### **ABA: What's it like being a top female executive in the motorcoach industry?**

It's fun. I've enjoyed it. I haven't felt threatened or degraded at all.

### **ABA: Would you think people would expect that?**

I have been a novelty.

### **ABA: How so?**

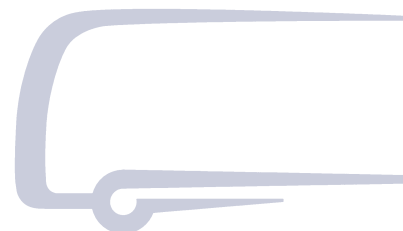
Most drivers are not used to working for women. Because most of the motorcoach companies in our country are run by men. And when you think of a motorcoach, you think of an engine, and how it works and the mechanics. The majority of the people expect the person to be in charge to be a man. Drivers have had to get used to that. Although, I'm a fairly soft-spoken person — I don't yell and scream at people — I try to be calm when I speak to people... but because they deal with my husband on a daily basis— when they get a phone call from Miss Gwen, it scares them. Men do not know what to expect from a woman in this industry. I was the first female president of the Virginia Motorcoach Association after 82 of years existence.

### **ABA: How is that?**

They've treated me with nothing but respect. But in the beginning, some of the members of the board just grunted at me. No conversation — they didn't even want to get to know me.

### **ABA: How did you get into the motorcoach industry?**

My father-in-law and friends bought a bus. And they didn't know what to do with it. They said, 'It's yours to try.' And I did.



“Most drivers are not used to working for women.”

### **Meeting Calendar**

The second-annual Travel Leadership Summit will be held in Washington D.C. September 26 and 27. (Contact your state tourism director for more details.)

The Pennsylvania Bus Association ([www.pabus.org](http://www.pabus.org)) cordially invites nearby state, tour and travel leaders to attend its 2008 Marketplace, scheduled for April 2 in Harrisburg. If you're interested — please contact Executive director Elaine Farrell, at (717) 236-9042.

**Can't wait for the ABA Insider to make the office rounds?**

**Sign up today to receive it automatically via e-mail every other week.**

**Click here to be added to the ABA Insider distribution list.**

## **Do you have experience in the motorcoach or minibus industry?**

Carey International Inc. has exciting management opportunity for individual with strong motorcoach background. Resp. include planning, coordination & maintenance of nationwide Service Provider Network to support company's industry-leading Events Div. Mgmt. exp., contracting & negotiation skills reqrd. Procurement background helpful. Knowledge of motorcoach industry essential.

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EOE. Visit us at [www.carey.com](http://www.carey.com)

## **Safety Inspectors Compete For World Championship In Minneapolis**

Roadside inspectors from across the continent will compete in Minneapolis, vying for the title of North American Inspector Champion August 20-26. This event is held in conjunction with the American Trucking Association's National Truck Driving Championship.

"Every contestant, however, is a winner," said Stephen F. Campbell, executive director of the Commercial Vehicle Safety Alliance. "The training and sharing produces an all-star team of inspectors that will raise commercial vehicle safety to higher levels."

The goal of the event is for inspectors to get together, train, and share tips. This allows contestants to learn the latest safety issues. It also promotes uniformity of inspections throughout North America and gives CVSA a snapshot of the current inspection environment so it can become even stronger. For more information visit [www.cvsa.org](http://www.cvsa.org).

## **D.C. Trip Permits Now Available Online**

D.C. has made its new bus permits available online (\$50 for each motorcoach every six days). Operators can use a credit card, and DMV will issue the permit by e-mail within minutes of applying. To apply online, go to:

<http://dmv.dc.gov/info/trippermit.shtm> and click "On-line Trip Permit Application." The trip permit is only for the vehicle listed and is not transferable. Any coach that doesn't have a trip permit or is not apportioned to operate in D.C. will be fined \$500. Use of a trip permit for a coach other than the one listed on the permit results in a fine of up to \$500. ABA, UMA and NTA filed a lawsuit against the unconstitutional "tourism tax" July 27.

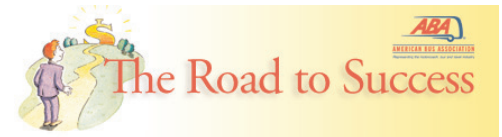
## **Industry Consolidation Making Operators As Streamlined As A Luxurious New Motorcoach**

Industry leader Bieber Tourways has bought both Capitol Trailways and Rohrer Tour and Charter Company.

You might not notice this merger right away, because the acquired companies are still going to operate under their own names as wholly owned subsidiaries. But the end result will probably mean a lot more service in central and southeast Pennsylvania.

"The synergies are enormous," Steven G. Haddad, Bieber's president & CEO (an ABA board member) told reporters. He says the acquisition will also bring with it more than 100 jobs — plus, plans to purchase new motorcoaches.

Bieber was founded as a trucking company in 1932 — it has expanded greatly over the years, now doing daily runs to New York City, Philadelphia and Atlantic City. The company also offers tour packages and VIP service.



## **MEMBER SERVICES**

### **\$1,000 Prize for the Recruitment of New ABA Members**

Help ABA bring in new members in 2007 and earn a reward.

As a member of the American Bus Association, you're an expert on the benefits of belonging to ABA. So we're asking you to tell others how ABA provides networking and business development opportunities, government advocacy, and the industry knowledge to help you on the road to success.

Recruit just one member in 2007 and receive a \$25 (USD) gift check. For each new member you recruit, your name is entered for a chance to win a \$1000

cash prize. The program runs through Jan. 20, 2008, and the winner will be announced during the American Bus Marketplace, Feb. 2-7, 2008, in Virginia Beach, Va.

**Visit the member services section at [www.buses.org](http://www.buses.org) for applications and recruiting tips. Put your contact information on the “referred by” line of the membership applications and**

**distribute to potential members. Or, tell ABA about prospects you know—you’ll still be eligible for a reward.**

For details, call the ABA Meetings, Education & Member Services Department at (800) 283-2877 or (202) 842-1645, or send an e-mail to [abamembership@buses.org](mailto:abamembership@buses.org).

## MARKETPLACE PACE

The American Bus Marketplace is the premier business event for the group travel industry. Our newest show component, the MARKET at Marketplace, offers operators the opportunity to view the industry’s latest products and services. Associate members can now showcase their products and services on the exhibit floor to the more than 320 operator companies who attend Marketplace. With the addition of The MARKET, Marketplace is a one-stop shop for the group travel and motorcoach industry to network, build business relationships, conduct one-on-one business appointments, view the newest products and services, learn about the latest trends and industry information.

Buyers, who are bus owners and tour operators, come to meet with Sellers, who are travel industry representatives from destination marketing organizations (cities, areas, states), attractions, restaurants, receptive operators, hotels, and associate service suppliers. These business sessions allow Buyers and Sellers to plan trip itineraries for motorcoach group travel throughout the U.S. and Canada.

Sellers attend Marketplace to sell their destination, attraction, restaurant etc. to motorcoach and tour operators. Sellers also network with their peers in the group travel industry. Buyers attend Marketplace to learn more about new destinations, to meet personally with people with whom they conduct business, and to socialize with other Buyers.

Delegates are assigned different colored badges depending on their business category. These colors determine access to the Business Floor where appointments are conducted. The color and design change every year. All Buyers have access to the Business Floor at any time. Associates who are not registered as appointment-taking delegates do not have access to the Business Floor.

There are 7 appointment sessions for a total of 182 appointments. Buyers have a maximum of 182 appointments, as they take appointments throughout the week with each of the Seller groups. Sellers have a maximum of 52 appointments. These 52 appointments are scheduled in 2 out of the 7 sessions. The primary group (DMO, Lodging, or Attraction/LRO/Other) the company belongs to determines which of the 2 sessions are assigned.

Appointment-taking Sellers move from Buyer to Buyer every seven minutes. Sellers are divided into groups, broken down by business type:

- Destination Marketing Organizations (DMOs) – Mon AM/ Mon PM appointments
- Lodging – Tues AM/Tues PM appointments
- Attraction/LRO/Other – Wed AM/Thurs AM/Thurs PM appointments (These are assigned randomly)



### Did You Know That...

I-10 through scenic southern Texas covers nearly 700 miles of Lone Star country?

**Have your message read by the right people.**

**Reach out to the motorcoach, tour and travel industry audience in the ABA Insider.**

Contact Brian Parker for information on sponsorship opportunities, (215) 321-9662 x41, [bparker@buses.org](mailto:bparker@buses.org).



**INTRODUCTION**

The ABA Foundation mission is to answer the call to support the industry with research and scholarships that benefit the ABA, policy-makers and the public. As part of its efforts to meet the lofty expectations set by its visionary Board of Governors, the ABA Foundation awards 18 scholarships to undergraduate and graduate students each year, hosting interns and conducting research studies on the industry and its positive impact on the country at a variety of levels.

**FOUNDATION SUPPORTERS**



MOTOR COACH INDUSTRIES

*Going further!*

**PLATINUM DONORS**

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PREVOST

**Industry Tragically Loses Leadership Of ABC Companies Chairman Ron Cornell**

Longtime motorcoach industry stalwart and ABA friend Ronald R. Cornell, chairman of the board of ABC Companies, unexpectedly passed away on Friday, August 10 at his home in Florida.

Ron had served on the ABA Board of Directors since 2002, and was well known throughout the ABA community and the motorcoach industry for his stoic leadership of one of the industry's leading commercial bus distributors, as well as for his dedicated commitment and valued contributions to the ABA Foundation, BUSPAC, Marketplace, and other industry events.

In the interim, Clancy Cornell will assume the role of ABC chairman, and Dane Cornell will continue to oversee day-to-day operations at ABC as president & CEO.

Our thoughts and well wishes go out to the Cornell family during this very sad and difficult time. A private family viewing and closed funeral was held Thursday, August 16th, in Florida. If anyone would like to send a memorial gift, the Cornell family requests that all memorials be directed to the following:

Hazelden Foundation  
c/o Silkworth Patient Aid Fund  
P.O. Box 11  
Center City, MN 55012

**Faces Of The Foundation: Yu-Chin Huang**

Yu-Chin Huang, a Ph.D. student at Texas A&M, has lived in the United States for only nine years, but has visited more than half of the states. Huang's studies keep her busy, but she makes time for travel because it's been part of her life since her childhood in Taiwan.



Her father took her family all over her native country, teaching his children about travel and culture. Today, Yu-Chin Huang is pursuing her Ph.D. in tourism studies. After finishing her fifth and final year in 2008, she hopes to stay here. She wants to become a university professor, teaching tourism and travel to create greater cultural understanding through tourism and travel both in the States and abroad.

Huang received one of two ABA Foundation Academic Merit Scholarships for the 2007-2008 school year. She was also selected as one of the research grant writers for 2007. Her study, slated for release in January, will propose a crisis management blueprint for the motorcoach industry.

In creating opportunities for students such as Yu-Chin, the Foundation expands its reach on behalf of the motorcoach, travel and tour industry while helping to defray tuition costs through the George T. Snyder Jr. Scholarship Program. Please contact Daniel Hoff at [dhoff@buses.org](mailto:dhoff@buses.org) for more information.

**DONOR SPOTLIGHT**

**Motor Coach Industries**

Motor Coach Industries is always “Going Further,” and its efforts on behalf of the ABA Foundation are in step with the spirit of that mission. MCI has made numerous donations over the past decade, including regularly donating annually to the Foundation’s charitable efforts. The long-term support of donors such as MCI has enabled the Foundation to grow and expand its support to 18 scholarships each year, half of which are aimed at the travel and tour industry. Through the Peter L. Picknelly Honorary Scholarship in particular, MCI has worked to help create new opportunities for those wishing to pursue careers that will add to their personal technical expertise and the industry as a whole.

**Afterglow Sponsored by Hard Rock International**

The ABA Foundation “Afterglow” party will be better than ever as the quintessential celebration for the 2008 Marketplace with the partnership of the Hard Rock International. The fun, food and drinks will be complemented by live music and an oceanfront view at Waterman’s in Virginia Beach. With more than 330 delegates already signed up, we are anticipating our largest party in Marketplace history. Your \$35 advance purchase offers you a night of beach party celebration and VIP access to the venue.

Events such as Afterglow enable the Foundation to award 18 scholarships, 2 university research grants and 2 industry internship programs and to underwrite scientific research. These activities help the Foundation to build the next generation of industry leaders and provide critical research showcasing the motorcoach solution to policy-makers and consumers. Click [“Afterglow Registration”](#) to join the growing list of VIP attendees.

**ABA Foundation Silent Auction Creating Audible Buzz**

In only its first week, the ABA Foundation has received commitments from more than 20 Marketplace delegates to donate products and services for our Silent Auction, all of which will be featured in the new Silent Auction Catalog. The catalog will be distributed to all delegates at the opening of Marketplace and displayed around the floor. The benefits of making a silent auction donation are immeasurable. With displays, catalogs and the auction itself, your donation and display will be viewed thousands of times. So don’t delay – donate. today.

[Silent Auction Donation Form](#)

**Some of our recent donors include:**



**Donation:** 4 days, 3 nights in a petite suite at the Four Queens Hotel



**Donation:** Medieval Sword

**Mid-Atlantic Center for the Arts**

**Donation:** 4 complimentary tickets to the Cape May Lighthouse, the Emlen Physick Estate and Historic District Trolley Tour and a tea luncheon in the Carriage House Tearoom and Cafe.



**Donation:** Authentic handmade basket by the Mississippi band of Choctaw Indians



**Donation:** 5 complimentary admission passes

**2007 BOARD OF GOVERNORS**

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Martz Trailways*
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- Peter Pantuso  
*American Bus Association*
- Patrick Scully  
*DCCBNA*
- Tom Sorrells  
*Motor Coach Industries Inc.*
- Charles Zelle  
*Jefferson Lines*

## Charter Notices

**Greater Richmond Transit Company,**  
Richmond, Va.  
Submissions due by  
September 15, 2007.

**The City Council of Lodi,** Lodi, Calif.  
Submissions due by  
August 22, 2007.

**Access Scioto County Public Transit (ASC),**  
Portsmouth, Ohio.  
Submissions due by  
November 12, 2007.

# ABAInsider

**Peter Pantuso,** Executive Publisher  
**Eron Shosteck,** Managing Editor  
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[www.buses.org](http://www.buses.org)

### PENDING OPERATORS

The following companies have submitted applications for membership between August 1 and August 13, 2007:

**Adventure Unlimited**  
Jeffrey Meyers, President  
Cherry Hill, NJ

**Agape Travel and Tours**  
Wayne Grice, President  
Chesapeake, VA

**Budget Charters Inc.**  
Natalie Shimschock, Vice President  
Adah, PA

**Silver Wheels Travel Tours,**  
Barbara Siegel, Owner/Operator  
Wayside, NJ

Should members have comments regarding these applications, please contact [abamembership@buses.org](mailto:abamembership@buses.org).

### ASSOCIATE MEMBERS

The following companies joined ABA between August 1 and August 13, 2007.

**Best Western Inn & Conference Center Poughkeepsie**  
Ms. Carol Rozell, General Manager  
2170 South Road Route 9  
Poughkeepsie, NY 12601  
PH: 1-845-462-4600, Fax: 1-845-462-3228  
[33093@hotel.bestwestern.com](mailto:33093@hotel.bestwestern.com)  
[www.bestwestern.com/innconfctrpoughkeepsie](http://www.bestwestern.com/innconfctrpoughkeepsie)

**The Billy Graham Library**  
Ms. Linda Anderson, Promotions Manager  
4330 Westmont Drive  
Charlotte, NC 28217  
PH: 1-704-401-3255, Fax: 1-704-401-3250  
[landerson@bgea.org](mailto:landerson@bgea.org)  
[www.billygraham.org/library](http://www.billygraham.org/library)

**Cherokee Casino & Resort Tulsa**  
Ms. Cheryl Trask, Tour & Travel Manager  
777 W. Cherokee St.  
Catoosa, OK 74015  
PH: 1-918-384-6623, Fax: 1-918-384-7591  
[cheryl.trask@cnet.com](mailto:cheryl.trask@cnet.com)  
[www.cherokeecasino.com](http://www.cherokeecasino.com)

**Howard Johnson Breezewood/Roma Hospitality**  
Ms. Sherry Dikum, Assistant Manager  
16550 Lincoln Highway  
Breezewood, PA 15533  
PH: 1-814-735-2200, Fax: 1-814-735-4910  
[romahospitalityinc@yahoo.com](mailto:romahospitalityinc@yahoo.com)  
[www.hojo.com](http://www.hojo.com)

**Country Inn & Suites Williamsburg East**  
Ms. Kathy Dreistadt, Director of Sales  
7135 Pocahontas Trail  
Williamsburg, VA 23185  
PH: 1-757-229-6900, Fax: 1-757-220-3211  
[kathy.dreistadt@countryinns.com](mailto:kathy.dreistadt@countryinns.com)  
[www.countryinns.com/williamsburgva\\_east](http://www.countryinns.com/williamsburgva_east)

**Discover Annapolis Tours**  
Mr. Matt Grubbs, President  
31 Decatur Ave.  
Annapolis, MD 21403  
PH: 1-410-626-6000, Fax: 1-410-626-0988  
[info@discover-annapolis.com](mailto:info@discover-annapolis.com)  
[www.discover-annapolis.com](http://www.discover-annapolis.com)

**Estrimont Suites & Spa**  
Ms. Jennifer Russell, Sales Director  
44, avenue de L'Auberge  
Orford, QC J1X 6J3  
PH: 1-819-843-2123, Fax: 1-819-843-2002  
[jrussell@estrimont.ca](mailto:jrussell@estrimont.ca)  
[www.estrimont.ca](http://www.estrimont.ca)

**Fleet Card Fuels Retail Store**  
Ms. Roseman Rife, Director of Retail  
4200 Buck Owen Blvd.  
Corporate Office  
Bakersfield, CA 93308  
PH: 1-661-321-9961, Fax: 1-661-321-9125  
[fcrose@fleetcardfuels.com](mailto:fcrose@fleetcardfuels.com)  
[www.fleetcardfuels.com](http://www.fleetcardfuels.com)

### Franklin County Visitors Bureau

Ms. Janet Pollard, Director of Tourism  
14 N. Main St.  
Chambersburg, PA 17201  
PH: 1-717-709-7204, Fax: 1-717-709-7203  
[fcvb@co.franklin.pa.us](mailto:fcvb@co.franklin.pa.us)  
[www.explorefranklincountypa.com](http://www.explorefranklincountypa.com)

### Hampton Inn Auburn Hills

Ms. Andrea St. Laurent, Director of Sales  
1461 N. Updike  
Auburn Hills, MI 48326  
PH: 1-248-370-0044, Fax: 1-248-370-9590  
[andrea\\_st.laurent@hilton.com](mailto:andrea_st.laurent@hilton.com)  
[www.hamptoninn.com](http://www.hamptoninn.com)

### Hotel Squared

Ms. Sheila Smith, Area Manager  
102 Princeton Drive  
Winchester, VA 22602  
PH: 1-540-533-5581, Fax: 1-540-662-8058  
[sheila.smith@h2mgt.com](mailto:sheila.smith@h2mgt.com)

### Itineraries Minnesota

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[info@itinerariesminnesota.com](mailto:info@itinerariesminnesota.com)  
[www.itinerariesminnesota.com](http://www.itinerariesminnesota.com)

### Microtel Inn & Suites Bridgeport WV

Mr. Gabe Fiest, General Manager  
201 Conference Center Way  
Bridgeport, WV 26330  
PH: 1-304-808-2000, Fax: 1-301-808-2001  
[gsfiest@msn.com](mailto:gsfiest@msn.com)  
[www.microtelinn.com](http://www.microtelinn.com)

### Oak Island Resort & Spa

Ms. Nancy Petrie, Tour and Travel Sales  
P.O. Box 6  
Western Shore, near Mahone Bay, Lunenburg, NS B0J 3M0  
PH: 1-902-529-2345, Fax: 1-902-627-2020  
[kennancy@eastlink.ca](mailto:kennancy@eastlink.ca)  
[www.oakislandresortandspa.com](http://www.oakislandresortandspa.com)

### Plaza Hotel Southfield

Mr. Drew Smith, Assistant General Manager  
16400 J.L. Hudson Drive  
Southfield, MI 48075  
PH: 1-248-552-8833, Fax: 1-248-552-0448  
[number1gm@gmail.com](mailto:number1gm@gmail.com)  
[www.plazahotelsouthfield.com](http://www.plazahotelsouthfield.com)

### Sea Ranch Dolphin Watch & Eco Tours

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