



**AMERICAN BUS ASSOCIATION**

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### Did You Know?

There is still time to take advantage of early-bird savings on Marketplace 2010 registration! [Register now](#)—early incentive rates end July 15.

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*The Most Accurate News Source For The Motorcoach, Tour And Travel Industry*

## Transportation Subcommittee OKs 2009 Highway Bill; Funding Still An Issue

The U.S. House Transportation & Infrastructure's Highways & Transit Subcommittee approved a six-year, \$450 billion surface transportation authorization bill June 24, but how to fund it and how to distribute those funds between highways and transit remain looming obstacles to eventual passage.

The subcommittee approved the bill on a unanimous voice vote, clearing it for a full committee markup that T&I Chairman James Oberstar (D-Minn.) would like to hold in July, but only after resolving those imminent questions.

For motorcoach operators, the bill includes key provisions that would step-up law enforcement against outlaw operators through stiffer action by the Federal Motor Carrier Safety Administration (FMCSA), a move that the industry applauded.

"ABA is gratified to see that Chairman Oberstar's proposed legislation ratchets up enforcement provisions against rogue operators, as well as increases the ability of FMCSA to more fully scrutinize chameleon carriers who endanger public safety by seeking re-entry into the over-the-road-bus business by changing their names in an attempt to hide from their non-compliant safety records," said ABA President & CEO Peter J. Pantuso.

Oberstar promised to move ahead with the 2009 highway bill as U.S. Department of Transportation Sec. Ray LaHood sought instead to use the next 18 months to specifically address the impending insolvency of the Highway Trust Fund (HTF). T&I Committee members from both parties opposed the White House suggestion to delay the bill for 18 months to first fix the HTF.

"We're going to do everything in our power to move this forward regardless of what the administration said," said ranking member John Mica (R-Fla.). "We don't want an 18-month bill, which is a temporary patch. We want a 72-month solution."

All but two of the panel's 45 Democratic members signed a June 24 letter to President Barack Obama opposing the 18-month proposal. Senate lawmakers, facing a busy agenda and behind schedule compared to House progress on the authorization, generally support the compromise extension.

Highways and Transit Subcommittee Chairman Peter DeFazio (D-Ore.) made suggestions to the Ways and Means Committee, including an oil futures trading tax, bond initiatives, and a per-barrel oil tax. He proposed a .2 percent tax on all oil futures transactions, which he said would raise \$190 billion over the bill's six-year life.



**House Transportation & Infrastructure Chairman James Oberstar (D-Minn.) is championing the 2009 highway bill, and he wants a mid-July markup.**

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## ABAInsider

**The Insider Q&A:**  
**ABA Board Member Gaetan Bolduc,**  
**President & CEO, *Prevost Car Inc.*,**  
**Sainte-Clare, Quebec, Canada**



**ABA: In your view, what safety enhancements differentiate the Prevost motorcoaches?**

**GB:** All of our safety features are based on our strategy to prevent accidents from happening, to assist immediately prior to an accident, aiming to avoid it, and finally to protect during an accident. All of our systems, I consider, are best in class, from our Prevost Electronic Stability Program (ESP) that delivers full stability in the widest variety of driving situations and road conditions, to our Beru Tire Pressure Monitoring System, which is a proven technology developed for the high-end automotive industry and offers improved reliability and safety and reduces tire wear from the moment you switch on the ignition. At Prevost, safety is one of our core values, and that is why all of these safety enhancements are offered as standard on our coaches. From three-point seat belts on all passenger seats to our Fire Suppression System, we offer our customers the best complete product

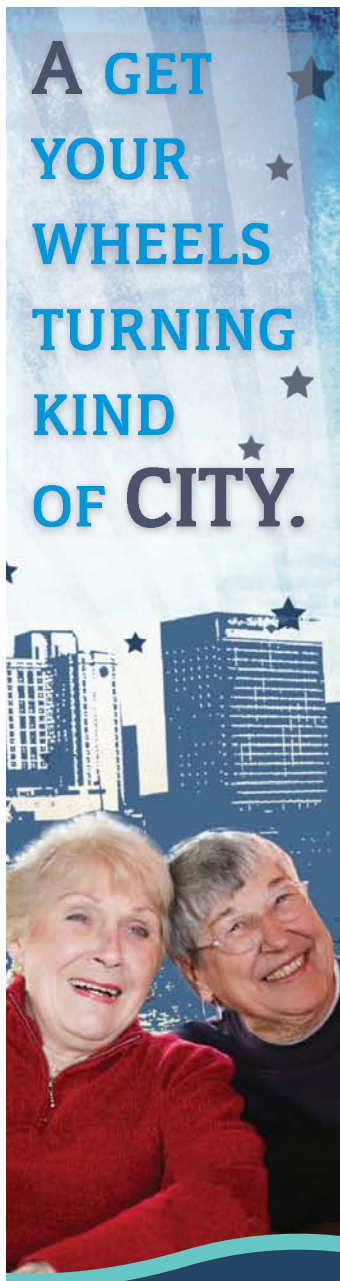
possible to help them manage their businesses in the safest and most resourceful way possible.

**ABA: Prevost has been ISO 14001 certified since 1997 for its commitment to environmental protection. For those who may be unfamiliar with the protocols required to earn this designation, what do they signify?**

**GB:** As the first and only North American coach manufacturer to have achieved this certification, we remain fully committed to safeguarding the environment. Initially, we make sure that we are fully compliant with all legislative requirements, that we have all necessary permits to operate, and that we operate within the parameters of the law. Then, we carefully select the most ecologically sound processes and materials, work with our partners to become stewards of the environment, and set yearly target objectives to keep improving. Our three-step approach: Respect the environment, improve our situation by setting an annual target to reduce our impact on the environment, and finally prevent any form of pollution.

**ABA: What is the benefit to operators, dispatchers, and drivers of the Prevost Liaison Communication system?**

**GB:** Prevost Liaison Sentry is a fleet management tool that keeps you connected to your motorcoaches and drivers anywhere, anytime, from any computer, PDA, or electronic device. With our connection to the vehicle's database, we have access to an extensive amount of vehicle information. Add to this the fact that Prevost Liaison provides 24/7 access to the coach, and you've got a tool which can be built upon to provide value for operators. Dispatchers find that Prevost Liaison with the Sentry package is a valuable instrument to increase productivity, improve safety, and reduce



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## ABAInsider

operational costs while monitoring driver and vehicle performance. Drivers no longer feel alone when they need help. Prevost Liaison Sentry is always on duty, no matter where the driver goes, monitoring the health of the coach, watching for trouble before it is apparent to the driver and helping the driver avoid unnecessary downtime. In addition, Prevost Liaison Sentry is directly linked to our Prevost Action Service System (PASS), our 24/7 technical assistance group, giving owner operators another important tool.

**ABA: How have motorcoach drivers reacted to Prevost Driver's Guide, which describes an "ergonomically designed cockpit" customized for the driver and which includes information on the dashboard display to monitor multiple safety systems?**

**GB:** Our goal with the Prevost Driver's Guide was not only to promote our ergonomically designed cockpit and our integrated dashboard display, but also to offer a great training tool that is easy to read, and which is easily accessible for drivers. With the speed in which technology advances, and the arrival of new 2010 EPA regulations, drivers need to know about every button, switch or light that can appear in their working environment, and this is a great tool to do so. Many operators have been equipping their entire fleet with a copy of our driver's guide.

**ABA: How has the Prevost Action Service System (PASS) helped coach operators manage their businesses more efficiently?**

**GB:** The Prevost Action Service System has helped many coach operators manage their business by offering them great support and piece of mind. PASS offers round-the-clock (24/7) roadside assistance to drivers anywhere in the United States and Canada. When a driver notifies PASS, highly trained and knowledgeable staff members work to

resolve issues. Their goal is to maximize our customer's uptime by quickly scheduling and managing service, repairs, parts assistance or any other issues out on the road. And they stay on the case until it is resolved to our customer's satisfaction. That helps our customers get back on the road as quickly as possible, so they can take care of their passengers.

**ABA: What changes have you designed into 2010 models to meet the new EPA standards for fewer emissions?**

**GB:** When EPA 2007 regulations were implemented, Prevost was the only manufacturer to introduce a vertical installation of the DPF (Diesel Particulate Filter) system. We developed the best installation possible, taking into account safety, performance, and serviceability. Also, it was important for us to develop the best solution the first time, knowing that EPA's 2010 regulations would be right around the corner. Therefore, for our 2010 models, we don't have to make any of the big changes to our engine compartment, under floor luggage room or interior passenger cabin space. Another critical item that places Prevost in a very strong position for 2010 is the Volvo D13 engine. The Volvo SCR solution eliminates soot using only passive regeneration in nearly all applications. For normal on-highway operation, active regeneration has been totally eliminated. No dash lights come on. No special driver training. That is really important for operators. Volvo's unparalleled SCR system not only relieves drivers of concern about regeneration, it also provides improved fuel efficiency when compared to other systems. We feel that our association with Volvo, which began several years ago, and the introduction of the Volvo engines in 2008, are positioning Prevost ahead of the crowd in supplying the best powertrain technology to the industry.

“Drivers need to know about every button, switch, or light that can appear in their working environment.”

– Gaetan Bolduc, President & CEO, Prevost Car Inc.

**ABA: What has your relationship with Volvo meant?**

**GB:** Our relationship with Volvo Bus Corporation has been instrumental in aiding us to develop and introduce new models, new technologies, components and services for the coach, truck, and motorhome industries. Volvo has given us strength in a supportive, value-added role with its overall financial strength and stability. Together, our synergies and sharing of information have really benefited both companies and allowed us to achieve marvelous things, like the introduction of the Volvo D13 engine and the Volvo 9700 into the North American coach market.

**ABA: With as many as 600 operators who make buying decisions attending the ABA Product Pavilion January 16 during the Capital Region Marketplace January 15-19, what do you want to show them about Prevost motorcoaches exhibited on the show floor?**

**GB:** We want to show them what we strive to be every day: “The Ultimate Class.” Prevost motorcoaches, from the H-series for the tour & charter market to the X3-45 for line-haul applications, are built to be the best solution for our customer’s business. We bring cost-effective solutions to our customer, like our interchangeable wheelchair lift cassette, and we adhere to a stringent safety commitment, evidenced by our Prevost Electronic Stability Program, Fire Suppression System & Beru Tire Pressure Monitoring System, all of which come standard on our coaches. When you buy a Prevost motorcoach, you are getting return on your investment.

**Industry Applauds Results Of FMCSA Operation Safe Student**

ABA applauded the results of the recent Federal Motor Carrier Safety Administration (FMCSA) initiative, Operation Safe Student, during which

enforcement officials performed nearly 8,700 roadside inspections resulting in more than 650 buses and 225 drivers placed out-of-service for non-compliance with federal regulations.

The “passenger carrier strike force,” carried out in all 50 states and U.S. territories from May 8 to May 21, 2009, was specifically held during the peak season of increased student fieldtrip activities. Operation Safe Student used federal, state and local law enforcement agencies to conduct thousands of passenger carrier safety inspections at popular travel destinations nationwide.

“As part of our ongoing commitment, the FMCSA and its law enforcement partners are currently conducting strike forces at several of our most popular national parks,” said FMCSA Acting Deputy Administrator Rose A. McMurray.

Each strike force is designed to remove unsafe vehicles and drivers from the road, capture vital data that identify high-risk carriers and provide multiple opportunities for states to facilitate inspections, as required by their Commercial Vehicle Safety Plans (CVSP).

Across the country on a daily basis, passenger carriers receive random roadside safety inspections. In 2008 alone, the FMCSA and its law enforcement partners performed nearly 150,000 bus inspections, of which 4.8 percent of drivers and 7.7 percent of vehicles were placed out-of-service.

The FMCSA strongly encourages anyone considering passenger carrier transportation to access its [Web site](#) to review carrier safety records.

**ABA’s Littler Addresses International Association of Chiefs of Police**

Bus Industry Safety Council (BISC) Executive Director and ABA Vice President of Regulatory & Industry Affairs Norm Littler addressed the International Association of Chiefs of Police this month on highway safety issues. The IACP wants to work with

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## ABAInsider

ABA to co-produce a five-minute police training video on how to safely stop buses and cite unsafe drivers. Littler plans to act as liaison between the BISC and the Montgomery County, Maryland Police Department, as well as between the BISC and the California Highway Patrol (CHP). Other ideas include working with the FMCSA to produce the training video.

### **Prevost Opens New Tennessee Facility**

Prevost has officially opened for business its new 58,000-square-foot Tennessee Parts and Service Center in Goodlettsville, which features 13 service bays, a wash bay, a 20,000-square-foot parts warehouse area, and a two-story office complex.

The new facility "more than doubled the size of our previous facility," said service director Guy French.

### **Bieber Transportation Group Acquires Capitol Trailways And Rohrer Tour & Charter Company**

Harrisburg, PA -- Bieber Transportation Group of Kutztown, Penn., announced last week that they have completed the purchase and acquisition of Capitol Trailways and Rohrer Tour & Charter Company of Harrisburg, Penn., positioning Bieber as one of the largest transportation companies in Pennsylvania.

Bieber Transportation Group will continue to operate in the greater Harrisburg area under the Bieber name with expanded service that includes scheduled line runs, charters and other travel services.

Bieber Transportation Group has been led since 2001 by Owner, President & CEO Steve Haddad, an ABA Board Member. The company was founded as a trucking company in 1932 by the late Carl R. Bieber Sr., and expanded in 1946 to include charter bus service. It includes daily line run service to New York City,



Philadelphia and Atlantic City, retail tour packages, VIP coach and Travel Agency services, deluxe sedan and luxury limousine services. Bieber also carries a #1 safety rating by the U.S. Department of Defense.

### **GroupConnect Announces Tagline As Launch Date Approaches**

*GroupConnect*, the joint ABA-Ontario Motor Coach Association (OMCA) online venture, has unveiled its tagline as its official launch date approaches: "Your Navigation System for the Group Travel Market."

"GroupConnect is the ultimate Internet tool, bridging buyers and suppliers in the travel industry by providing one source for group travel planning as an exclusive benefit for OMCA and ABA members," said Jennifer Powers, the organization's vice president for sales & marketing. "From the paper trail to the computer, GroupConnect has created a tool to replace labor intensive, time-consuming tasks with the click and hum of the Internet."

Mapping and routing, as one example, are critical planning functions, but can be frustrating to tour planners

“Promoting the green effect is helping to build public awareness.”

– Scott Henry, president,  
Martz Trailways

in unfamiliar territory. The GroupConnect Mapping & Routing tool will populate OMCA & ABA member hotels, attractions, and services along a route to make planning time more efficient. Other features will include point-to-point routing, calculating mileage and travel times, as well as training and education programs that will include webinars, virtual tours, seminars, and industry resources.

“When you’re ready to book, planners will be able to reserve all of their travel arrangements through our eMarket tool,” Powers added. “This technology will send out ‘requests for quotes’, receive quotes, confirm space, and arrange for payment.”

Any current member of ABA or OMCA can join today by logging on to [www.groupconnect.com](http://www.groupconnect.com) and creating a profile with contact information to generate business leads. ABA and OMCA members, who have complimentary membership to GroupConnect that runs through this fall, can obtain a login password by e-mailing [info@groupconnect.com](mailto:info@groupconnect.com). Powers can be reached by phone at 615-831-5278 or via [e-mail](mailto:info@groupconnect.com).

### Martz Trailways Adds 12 New MCIs

[Martz Trailways](#) has just added 12 new [MCI coaches](#) with wheelchair lifts, three-point seatbelts, and other advanced safety equipment. Martz’ seven MCI

J4500 and five MCI D4505 coaches come equipped with electronic stability control, Smartwave tire pressure monitoring, drive-cam and GPS systems. The delivery follows the company’s purchase of 30 MCI coaches last year, when Martz marked its centennial.

“We’re continuing our annual purchase of motorcoaches to maintain our standard and desired average age of our fleet,” said Scott Henry, president of Martz Trailways. “We’re committed to MCI and giving our passengers the very best in technological advances. By going with seatbelts, we are ahead of the curve. It’s good to have them as an option for passengers to use.” MCI began to offer them as an option on 2009 models.

## MEMBER SERVICES

### Top 100 Selection Committee 2010’s Chooses Winning Events

ELY, NV — [The 17-member Selection Committee](#) of ABA tour operators spent three days of intense meetings winnowing more than 500 submissions down to the winning Top 100 Events in North America for 2010, including the top U.S. and Canadian events. The top events for the U.S. and Canada, as well as the entire list of 100 winners for 2010, will be announced around Labor Day, as has been done traditionally in the past. The program is now in its 28th year.

“ABA thanks the tour operators who donated their time and expertise to this decision-making process that is so critical to group tour planners and the events that will benefit from being selected to the Top 100 list,” said ABA President & CEO Peter J. Pantuso, CTIS. “And we owe a tremendous debt of gratitude to the Ely, Nevada community and the surrounding region for showing us such gracious hospitality through their warmth and sponsorship.” A complete list of sponsors for the 2010 Top 100 Events In North America is available [here](#).

### Did You Know?

Legislation to legalize toll roads in Nevada failed to make a cutoff date in the state’s Legislature, thus forestalling action for two years. The 120-day Legislature meets every other year, meaning that the issue cannot be raised again until the next session of the legislature convenes in February 2011.



“There’s a perception that we know in advance that motorcoaches are coming, but that’s not always the case.”

– Stephanie Brown, president of the Alexandria Convention and Visitors Association

### **Communications Committee Names Chairman, Vice Chairman**

ABA’s Communications Committee named Adam Andrusky, Director of Sales & Marketing for Bieber Transportation Group in Kutztown, Penn., its first Chairman, and Jim Diebel, President of Hanover Holiday Tours in Hanover, Ontario, Canada its first Vice Chairman, at its most recent meeting June 11.

The Committee’s next major deliverable is a Media Relations & Marketing Handbook, the first draft of which was the topic of lively discussion during the June 11 teleconference. The Communications Committee includes 20 of ABA member companies’ top marketing minds from all segments, including bus and tour operators, coach manufacturers, hoteliers and CVBs. For more information e-mail ABA’s SVP for Communications [Eron Shosteck](#).

### **IN THE STATES Ohio State Senate Introduces Seat Belt Bill**

S.B. 84, a new bill introduced in the Ohio State Senate, would “require all buses purchases, leased, rented, or chartered by universities and colleges to transport students or employees to be equipped with occupant restraining devices for all passengers.” The bill defines “occupant restraining devices” in the context of requiring them for “every passenger seating position,” meaning safety belts. The bill would further require retrofitting of existing buses used for such purposes with safety belts within a three-year period following passage of the legislation. The bill was introduced by Sen. Wagoner and co-sponsored by Sens. Faber, Hughes and Morano.

ABA government affairs and policy staff will continue to closely monitor the situation and work as the industry voice in advocating science-driven safety.

### **Alexandria, Va. To Spend \$25K For Online Motorcoach Registration**

The [Alexandria](#), Va City Council has allotted \$25,000 to pay for development of an online registration system for motorcoaches coming to Alexandria, and enacted several regulatory changes affecting tour buses coming to the historic attraction. The online registration system is designed to address the charge that city officials don’t have adequate information in advance about the volume of bus traffic expected any given day.

“There’s a perception that we know in advance that motorcoaches are coming, but that’s not always the case,” said Stephanie Brown, president of the Alexandria Convention and Visitors Association and a member of the city’s Motorcoach Task Force. She added that it’s challenging to plan for groups from across the country that are passing through the region and decide to have an unscheduled stop in Alexandria.

The Council has also approved the removal of metered spaces along the 100 blocks of North and South Washington Street to create new 30-minute parking areas for motorcoaches.

In April, the city spent several days counting the number of buses that loaded and unloaded at designated points. According to those results, the majority of motorcoaches loaded or unloaded at Market Square, while the Washington Street sites saw the least action.

On April 2, a Thursday, in the city’s peak tourist season, staff counted 64 buses using the four designated loading areas in Old Town and 67 buses on April 4, a Saturday. Another period of monitoring motorcoach traffic within the city will take place next month.

For more information on Alexandria motorcoach regulations and those for cities and attractions across the country, visit [ABA’s Operator Trip Planning page](#).

#### **Did You Know?**

[South Dakota’s Tourism Tax](#) increases half a percent to 1.5% Wednesday, July 1, under a law passed during the 2009 legislative session. The increase is in effect until June 30, 2011.

“Marketplace is an investment in your business.”

- Marketplace 2010 Chairman  
Frank Montgomery III, CTIS



## MARKETPLACE PACE

### Frankly Speaking

By Frank Montgomery III, CTIS, 2010 Marketplace Chairman



For those fence-sitters out there debating whether to attend Marketplace, the answer to one question will make your decision easy.

Can you say with certainty how much business you feel comfortable not inking if you don't go? If you can, and it's a number you're at ease with, I won't try to persuade you otherwise.

If you're concerned about what your competition might get in new sales from attending the show, what others in the industry might learn from the educational seminars, or what business relationships might develop from the networking events, you may want to hop off that fence and log on to [www.buses.org/marketplace](http://www.buses.org/marketplace) and register.

I suspect you may have been reluctant to commit to the one must-attend event in the group travel industry because you've been asking yourselves the wrong question. It's not "can I afford to go?" It's really, "Can I afford not to go?"

I'm not a hard-sell type of guy, but I'll give you some numbers that put the importance of Marketplace in perspective. More than 3,000 travel and group tour industry representatives from North America will gather in January at Marketplace to conduct more than \$35 million worth of business, with hundreds of millions more to be booked afterwards. There will be more than 100,000 total appointments scheduled.

Those numbers speak for themselves. And that's only one part of the show.

The educational seminars at Marketplace are about as down-to-earth as you could want. You won't see a single ivory-covered anything. And then there are those networking opportunities that could change your business when you least expect it.

One thing I can guarantee, though: if you don't go to Marketplace, you can be sure you'll miss out on all of these benefits. Attending Marketplace doesn't guarantee success. But staying home is a sure-fire way to get nothing out of the show.

Marketplace is an investment in your business, professional development, and relationship-building. You can't measure your ROI unless you register.

## PRODUCT PAVILION PULSE

### Early-Bird Registration Ends July 15

ABA's Product Pavilion Exhibitor Early-Bird Registration, which features the incredible value of a \$400 exhibit space for product and service providers, ends July 15. [Register now](#) and take advantage of the opportunity to meet face-to-face with 600 industry-leading motorcoach operators who make the buying decisions affecting a total of more than 20,000 buses in their combined fleets. ABA's Product Pavilion offers top-quality, cost-effective, convenient access to the operators for whom any exhibitors want to showcase their equipment. And all in one place, in one day (Saturday, January 16, 2010), under one roof.

Don't miss out on this incredible opportunity at the Gaylord National Resort & Convention Center in National Harbor, Maryland, right during the heart of Marketplace.





American Bus Association Foundation

## FOUNDATION MISSION

The ABA Foundation mission is to answer the call to support the industry with research and scholarships that benefit the ABA, policy-makers and the public. As part of its efforts to meet the lofty expectations set by its visionary Board of Governors, the ABA Foundation awards 19 scholarships to undergraduate and graduate students each year, hosting interns and conducting research studies on the industry and its positive impact on the country at a variety of levels.

## LEGACY PATRONS



## PLATINUM DONORS



## FOUNDATION FOCUS 2009-2010 Academic Scholarship Winners Announced

The American Bus Association Foundation (ABAF) last week announced that 19 students—the highest number in its history—will be receiving \$2,500 scholarships for the 2009-2010 academic year, making the \$47,500 distributed for the upcoming year a record annual sum awarded in the foundation's 13-year history.

"We are proud that the generous support of ABA Foundation donors throughout each segment of the motorcoach, tour and travel industry has provided us with the historic opportunity to help 19 students pursue their university coursework," said ABA Foundation Board of Governors Chairman Doug Anderson. "We're proud to have so many who have played an integral role in the Foundation to help it blossom into an institution that has provided more than \$350,000 worth of scholarships to 140 deserving scholars over its history."

"The ABA Foundation scholarship program enables ABA members and the general public to work towards degrees that support the motorcoach, group travel and tour industries, as well as promote academic excellence and diversity," said ABA Foundation President Peter J. Pantuso. "The Foundation scholarships are an integral part of creating the future of our industry by nurturing and encouraging the next generation of leaders."

The recipients of the 2009-2010 scholarships winners are (by category): **Operators:** Tracey Stabile of DATTCO, Maura Fox of Fox Bus Lines Inc., Devin Altizer of Terry's Tours, Melissa Metry of Olympia Trails-Coach USA, William Summerly of Mdt. Inc., Elizabeth Mlaker of Mlaker Transportation, and Britney Willis of Texoma Tours. **Members:** Melissa Dolly of Starr Transit Company Inc., Nicki Noble of the Greater

Portsmouth Chamber of Commerce, Kerianne Ketterer of Shoreway Acres Inn, Amanda Alt of Lodestar Bus Lines & Tours, Matthew Wywial of Coach Canada; and Holly Zeszutco of ABC Companies Inc. **Academic:** Amy Gilkerson of Jefferson Ohio and Mary Gibson of Strykersville, New York.

**Diversity:** Natasha Kramer of Minneapolis and Erica Mesker of San Diego. **Peter J. Picknelly Memorial:** Sean Burris of Kannapolis, North Carolina, American Charters/Coach America. **Ron Cornell Memorial:** Jason McLean of Ocoee, Florida, American Coachline of Orlando.

## DGTA Donates Dispersal Funds To Foundation

The Domestic Group Travel Association (DGTA) has decided to disband following its final industry function June 19, and that \$5,000 of its remaining funds would be donated to the ABA Foundation. "We are very happy to go out on a positive note as well and wanted to do something we know would benefit the travel industry. We also know now more than ever this is important for everyone in our industry and that is why we decided as a board that ABA was well deserving of the donation," said Colleen O'Hara, who served as DGTA Treasurer.

## Greyhound Donates To Foundation

Operators are getting into the act of supporting the ABA Foundation. [Greyhound Lines Inc.](#) has donated generously to ABAF as part of its ongoing fundraising drive. "We hope more operators, manufacturers, suppliers as well as other segments of the industry join us in supporting the critical research and scholarships provided by the ABA Foundation," said David Leach, President & CEO of Greyhound Lines Inc.

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[www.hilton.com](http://www.hilton.com)  
Lodging

#### **Saddle Brook Marriott**

Kim Fialkowski, Director of Sales  
138 New Pehle Ave.  
Saddle Brook, NJ 07663  
United States  
PH 1-201-843 9500, FAX 1-201-843 3539  
[kim@marriottsales.com](mailto:kim@marriottsales.com)  
[www.marriott.com/ewrsb](http://www.marriott.com/ewrsb)  
Lodging

#### **PARNAM NARYAN LLC**

Will Smith,  
HOLIDAY INN EXPRESS HOTEL SUITES  
2389 Bernville Road  
Reading, PA 19605  
United States  
PH 1-610-372-0700, FAX 1-610-288-0417  
[athannathan@yahoo.com](mailto:athannathan@yahoo.com)  
Lodging, Management Group

#### **Radisson Penn Harris Hotel Harrisburg**

Daniel Jusko, Sales Manager  
1150 Camp Hill Bypass  
Camp Hill, PA 17011  
United States  
PH 1-717-763-7117, FAX 1-717-763-7120  
[djusko@radpenn.com](mailto:djusko@radpenn.com)  
[www.radisson.com/camphillpa](http://www.radisson.com/camphillpa)  
Lodging

#### **Sheraton Chicago Northwest**

Susan Sperling, Sales Manager  
3400 W. Euclid Ave.  
Arlington Heights, IL 60005  
United States  
PH 1-847-394-2000, FAX  
[susan.sperling@sheratonchicagonw.com](mailto:susan.sperling@sheratonchicagonw.com)  
Lodging

#### **The North Central Group**

Cory Mace,  
1600 Aspen Commons Suite 270  
Middleton, WI 53562  
United States  
PH 1-608-662-3654, FAX 1-608-662-3651  
[cmace@ncghotels.com](mailto:cmace@ncghotels.com)  
[www.ncghotels.com](http://www.ncghotels.com)  
Chain/Corporate Headquarters, Management Group, Lodging

### QUALIFIED OPERATORS

The following Motorcoach & Tour Operators have submitted application(s) for membership between June 5, 2009 thru June 18, 2009 and have met all membership requirements. They are currently in the mandatory 30 Day period for member comments.

#### **Big Bus Ltd.**

Vancouver, BC  
Hans Klassen,  
<http://bigbus.ca>

#### **Jumbo Motor Coach Inc.**

(DOT 1391937 MC 529284)  
Montebello, CA  
Christy Yu,

#### **Five Star Coachways Inc**

(DOT 1719523 MC 631364)  
Falls Church, VA  
Franco Ghareeb, President  
[www.fivestarcoachways.com](http://www.fivestarcoachways.com)

#### **Style Master Charter**

(DOT 1653301 MC 608517 or 608617)  
Wilson, NC  
Robert Joyner Sr., Presiden/tOwner  
[www.stylemastercharter.com](http://www.stylemastercharter.com)

#### **Twin Hearts Tours, Inc.**

(DOT 1675828 MC 616702)  
Hollywood, FL  
Judith Smith,  
[www.twinheartstours.com](http://www.twinheartstours.com)

#### **JR Fun Tours**

Knoxville, TN  
Richard Branum, President  
[www.jrfuntours.com](http://www.jrfuntours.com)

#### **Music Celebrations International**

Tempe, AZ  
John Wiscombe, President  
[www.musiccelebrations.com](http://www.musiccelebrations.com)

Should members have comments regarding these applications, please contact [abamembership@buses.org](mailto:abamembership@buses.org).