



AMERICAN BUS ASSOCIATION

In This Issue:

**The Insider Q&A:
Dave Leach, Greyhound Lines**

2

**Highway Trust Fund
Faces \$7 Billion Shortfall**

3

**Marketplace
Registration Tops 1,000**

7

Did You Know?

Overall U.S. Vehicle Miles Traveled (VMT) figures in March dropped for the 16th straight month, and the total VMT for the first three months of 2009 was down by 11.6 billion miles, compared to the first three months of 2008, new data released late last month revealed.

Individual Highlights:

Hill Happenings	4
BISC Briefing	6
Marketplace Pace	7
Zelle Zeitgeist	8
Foundation Focus	9
New Members	10

The Most Accurate News Source For The Motorcoach, Tour And Travel Industry

ABA Meets With Officials To Discuss Motorcoach Safety

ABA Chairman Jim Jalbert, President & CEO Peter Pantuso and counsel met June 5 with U.S. Department of Transportation officials and those from related agencies to discuss Sec. Ray LaHood's "Motorcoach Safety Action Plan."

In addition to DOT representatives, officials representing other agencies involved in the plan included participants from the Federal Motor Carrier Safety Administration (FMCSA), the National Highway Traffic Safety Administration (NHTSA), and the Federal Highway Administration (FHWA). Coach manufacturers Motor Coach Industries, Prevost, Setra and Van Hool were also present, as was First Group, the National Association of State Directors of Pupil Transportation Services, the Commercial Vehicle Safety Alliance, and the United Motorcoach Association.

"Safety is always our industry's top priority, and we want to make the safest form of surface transportation even safer," said ABA Chairman Jim Jalbert. "We all share that goal, and found many areas of common ground to begin our work together."

The group's initial report is slated to be complete by mid-July.



ABA Chairman Jim Jalbert came to Washington to meet with officials about bus safety.

Obama Selects Nominees For Top Posts At FMCSA, NTSB

President Barack Obama has announced nominees for the top positions at the Federal Motor Carrier Safety Administration (FMCSA) and National Transportation Safety Board (NTSB).

Obama has selected Anne S. Ferro to be the new administrator of FMCSA, and intends to nominate Deborah A.P. Hersman to be the new chair of the NTSB. Ferro served as Maryland's Motor Vehicle Administrator between 1997 and 2003, during which time she led the agency's efforts to establish a graduated licensing program for new drivers in Maryland. Ferro is currently President of the Maryland Motor Truck Association.

As a Board Member of the NTSB since 2004, Hersman has chaired a public hearing on motorcoach safety, a



The White House announces new heads for FMCSA, NTSB.

two-day forum on motorcycle safety, and public hearings on two significant aviation accidents. She previously served as a Senate committee staffer.

Hersman holds a motorcycle endorsement as well as a commercial driver's license with passenger, school bus, and air brake endorsements. She is a certified Child Passenger Safety Technician.

Fresno

California's
Year-Round
Playground



From hiking and golf to white water rafting and BMX riding, play it ALL in Fresno.

Plan your next trip at
WWW.FRESNOCVB.ORG
or call
800-788-0836



ABAInsider

The Insider Q&A: ABA Board Member Dave Leach, President & CEO, Greyhound Lines, Inc., Dallas



ABA: To what do you attribute the rapid growth of BoltBus, which is only a year old?

DL: The company's business model is simple: Have fun and offer our customers as inexpensive a ticket as possible while still offering exceptional customer service. BoltBus provides premium amenities at an affordable price, an experience our customers have come to expect with every trip. And the fact we've carried more than 1 million customers in just over a year speaks volumes about how well the service is received.

ABA: Do you see evidence that you've gotten people to finally leave the car at home for an intercity trip, opting for BoltBus instead? If so, what's behind that choice?

DL: While we have seen no direct evidence, we have learned through customer surveys that people are trying out intercity bus travel for the first time. That was one of the purposes of BoltBus – to get people to try the bus who otherwise would take their car, the train or an airline to get

them where they need to go. By introducing them to BoltBus, they can see we provide a better alternative as the bus is a convenient, affordable and "greener" way to travel.

ABA: How successful is BoltBus in retaining customer loyalty after their first trip?

DL: Once they try us, they never leave. BoltBus has gained quite a following of dedicated customers. Our Bolt Rewards program has thousands of members who receive free transportation after only eight trips, with more signing up every day. We expect to keep customers returning to BoltBus with our low cost and luxurious amenities.

ABA: Do you have any plans to expand BoltBus to other markets?

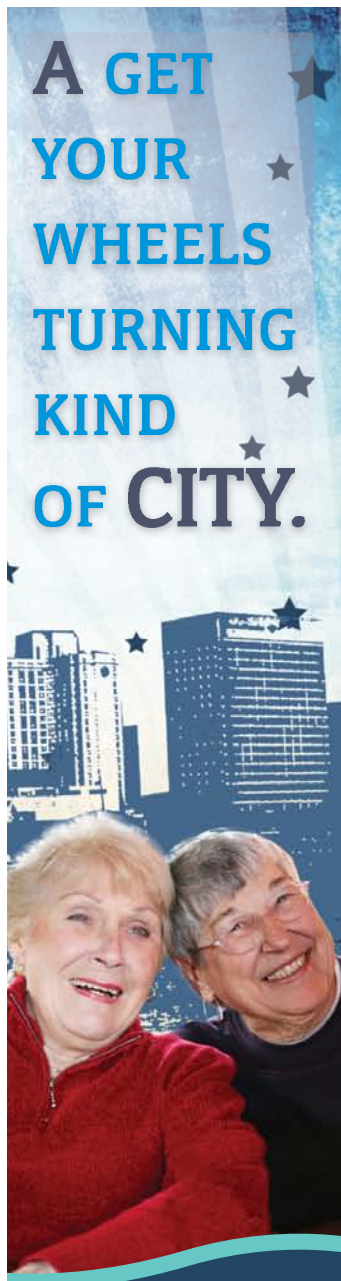
DL: Right now, we're having so much success in the Northeast, we will continue to add frequency to our existing routes until we saturate the market.

ABA: What was behind the decision to offer a new brand under Greyhound?

DL: Over the last 10 years, curbside carriers have really grown the Northeast market and we felt that there was an opportunity to provide a better service than the competition. We knew that picking up curbside wouldn't be enough to attract customers to BoltBus, so we chose to not only offer fares that were lower than the competition, but also luxurious amenities such as extra legroom, power outlets, leather seats and free Wi-Fi that customers would enjoy.

ABA: Was there ever a concern that you might steal your own customers from Greyhound by launching BoltBus?

DL: To a minor extent. What we found, however, was BoltBus was a great way to introduce people to intercity bus travel in general, which increases the size of the market you're trying to tap.



The Norfolk waterfront is the perfect destination for fun group tours. From museums to harbor cruises, live entertainment to outdoor recreation, there's always something interesting in the heart of the Virginia waterfront.

NORFOLK VIRGINIA
Convention & Visitors Bureau

visitnorfolktoday.com
1-800-368-3097

*Located between Williamsburg and Virginia Beach

ABAInsider

We're seeing a lot more cross-over between the two carriers, so when a BoltBus schedule is full on a particular route, customers will try to get on a Greyhound schedule and vice versa.

ABA: What distinguishes a BoltBus passenger from a Greyhound passenger?

DL: We're targeting a whole new group of passengers with BoltBus, those who want fast and affordable access to intercity bus transportation in the heart of the city. It's the commuter, the group traveling on a day trip, or the Web-savvy college student who is constantly connected. Greyhound carries the leisure traveler, families or those connecting from big cities to rural communities across America.

ABA: Greyhound refurbished its terminals two years ago, and has followed up with new coaches offering a fresh color scheme and redesigned icon of the famous dog. What led to these changes? How are customers receiving them?

DL: Greyhound was built upon an iconic brand that is widely recognized throughout the world. We wanted to ensure that while we remain true to the brand's origins, we recognized the need to modernize our business to reflect the needs of our customers today. The reviving of this iconic brand started with the two-year, \$60 million initiative to upgrade our facilities. With the new buses, we wanted to regain our leadership position in the industry by providing luxurious motorcoach travel at an affordable price. Greyhound has become a formidable competitor in terms of price and amenities offered. The free onboard Wi-Fi is the most popular feature among our customers. Because of the significant growth in the Northeast, we dedicated all of our new buses to this market. So no matter if customers choose a BoltBus schedule or a

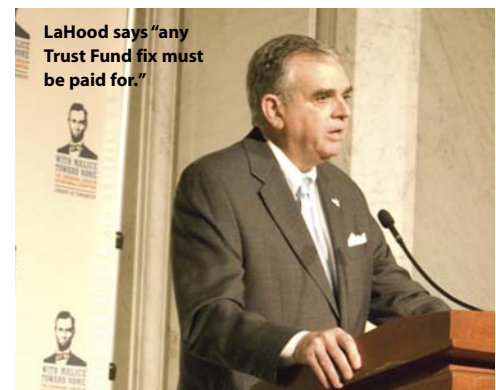
Greyhound schedule in the Northeast market, customers will be on one of our new buses.

ABA: *Metro Magazine's* June 2009 issue had a story headlined, "Greyhound Leads The Way By Equipping Fleet With Seat Belts." Your reaction?

DL: Greyhound has not had the opportunity to replace its fleet for several years. We had the opportunity to purchase 190 new buses and needed to make sure that those buses met current consumer and regulatory requirements. Since NHTSA had no rules for seat belts in highway coaches, and it was clear they were going to require them, we worked towards developing a belted seat that met the most stringent standards. We also took the opportunity to develop a seat that provided for compartmentalization in the event that a passenger happened to be unbelted during a collision.

Highway Trust Fund \$7B Short Of Projected FY 2009 Funding Needs

The Highway Trust Fund (HTF) is projected to be out of money as soon as August, requiring up to \$7 billion to maintain current spending rates through the end of fiscal year 2009 on Sept. 30, according to Department of Transportation and Office of Management and Budget officials. DOT also said that \$8-\$10 billion would be necessary for the fund to survive fiscal 2010.



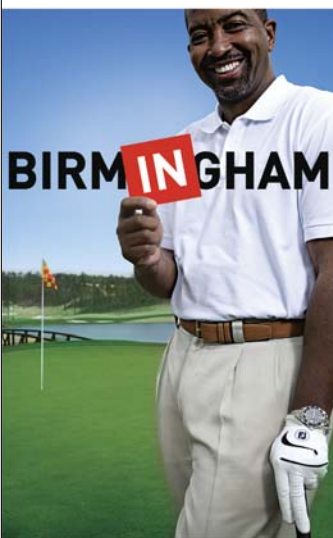
“We’re going to have to have more money.”

– Sen. George Voinovich (R-OH), on infrastructure needs.

Did You Know?

ABA's *Government Affairs* section has been revamped to be more user-friendly.

PLAY 140,000 YARDS OF THE BEST PUBLIC GOLF ON EARTH



To plan your next trip, call 800-458-8085 or visit us online at inbirmingham.org

BIRMINGHAM

“We believe strongly that any Trust Fund fix must be paid for,” Transportation Secretary Ray LaHood said. “We also believe that any solution must be tied to reform of the current highway program. It will get fixed. Everyone’s committed to getting it fixed.”

The HTF’s financial problems are creating potential delays in the 2009 Highway Bill. Given the time sensitivity, DOT could issue a comprehensive plan for the short-term trust fund woes and the long-term rewrite of transportation policy.

House Transportation Chairman James Oberstar (D-Minn.) told *BUSRide* magazine that he will not sponsor or support an extension of the transportation bill if Congress fails to come to an agreement on a new bill by the September 30th deadline this year. “I won’t do it on Sept. 29,” he said.

Primary negotiators in the House have not settled on a final funding split for highways and transit, said Rep. John Mica (R-Fla.). The current split ratio, which is about 80 percent dedicated to highways and 20 percent dedicated to transit, appears to be emerging as the consensus position. Of the current 18.4 cent per gallon federal gas tax, 2.86 cents goes to the Highway Trust Fund’s mass transit account.

How to fund the authorization, ballparked at \$500 billion, remains daunting.

Many lawmakers, including Oberstar, have pushed for increasing the federal motor fuel tax, the main source of federal highway funding.

Senate leaders on highway reauthorization have agreed to eight main principles for the bill: maintaining the national character of the interstate and federal highway system; efficient movement of people and goods; safety; reducing congestion and its effects; sustainable funding through a trust fund; consolidating programs

substantially to refocus the program; and establishing funding and performance criteria.

Sen. George Voinovich (R-OH), who has called for higher gas taxes since at least 2002, again backed raising the federal motor fuel tax to provide money that would forestall the HTF’s impending cash crunch.

“If we’re going to do the job that we need to do in terms of our surface transportation in this country, we’re going to have to have more money, and one of those sources of revenue has to be an increase in the gas tax,” he said.

NTSB Sends Contingency Recommendations To Operators

The National Transportation Safety Board (NTSB) sent *recommendations* recently to ABA suggesting detailed contingency plans and information about driving through remote areas where there is no wireless telephone coverage.

The NTSB says crashes such as the one near Mexican Hat, Utah, in January 2008, showed several ways safety can be improved.

Nine people died in the crash and 43 others were injured as they returned to Phoenix from a weekend ski trip in Telluride, Colo. The bus also had to take a longer route than normal because a mountain pass had been closed by heavy snow.

“For contingency plans to be effective, they must be considered before the start of the trip, documented and coordinated with the charter group,” the NTSB said.

The NTSB also criticized the National Highway Traffic Safety Administration for failing to implement motorcoach safety recommendations made a decade ago.

Recommendations included stronger roofs, re-engineered windows, and possible seat belt mandates.

“Private operators have been successfully and cost-effectively providing service to major events.”

– Rep. John Duncan (R-Tenn.), writing to House colleagues to urge preservation of the charter rule.

Did You Know?

During 2008, Orlando welcomed 48.9 million visitors, the second best year on record, and an increase of .3 percent compared to 2007. Canadian visitation increased by a stunning 20.1 percent.

The charter rule has allowed independent operators to provide service to major events across the country, like the Kentucky Derby.



WHO Declares Swine Flu Pandemic

The World Health Organization told its member nations June 11 it was declaring a swine flu pandemic as infections climbed across the globe.

WHO decided to raise the pandemic warning level from phase 5 to 6, its highest alert, after holding an emergency meeting on swine flu with its experts to address the first global flu epidemic in 41 years.

The pandemic decision should induce pharmaceutical companies to expedite production of a swine flu vaccine and prompt governments to devote more money toward efforts to contain the virus.

The agency has stressed that most cases are mild and require no treatment. But almost half of those who’ve died from swine flu were young and healthy, and generally considered a population group not susceptible to flu. Swine flu is also continuing to spread during the start of summer in the northern hemisphere.

In the United States, where there have been more than 13,000 cases and at least 27 deaths from swine flu, officials at the U.S. Centers for Disease Control and Prevention said the move would not change how the U.S. tackled swine flu. The U.S. government has already approved \$1 billion to develop a new vaccine against the virus.

“All operators and destinations should take extra precautions to reassure the traveling public that bus transportation is safe,” said ABA President & CEO Peter Pantuso. “Among the simple precautions ABA members can take is adding disinfectant wipe dispensers at station or attraction entrances, ticket counters, and in lavatories. On the coach, adding extra hand sanitizer in the lavatories and distributing packaged sanitizing wipes to passengers as they board or are dropped off at a tour stop are simple

solutions that can help put passengers at ease.” For more information, log on to [Pandemic Flu](#).

Rep. Duncan Urges Colleagues To Join Fight To Preserve Charter Rule

ABA encourages all members to download ABA’s sample letter and customize it to write their members of Congress to express their support for the position adopted by Rep. John “Jimmy” Duncan (R-Tenn.) urging preservation of the charter rule. Duncan recently sent a letter to all 434 of his U.S. House colleagues headlined, “Protect Transportation Providers In Your District — resist efforts to threaten thousands of transportation jobs.”

“There are efforts to destroy or weaken the charter protections in the surface transportation reauthorization bill. We strongly urge you to reject these efforts as it would have a devastating effect on the entire private transportation industry,” Duncan wrote. “The rule is working. Over the past year, private operators have been successfully and cost-effectively providing service to major events such as the Kentucky Derby, NASCAR races, NFL game days and special events across the country. If the protections are destroyed or weakened, thousands of jobs will be at risk. The demand for goods and services created by motorcoach travel alone, combined with new motorcoach sales and industry equipment purchases, generates employment for 792,700 people (Economic Impacts and Social Benefits of the U.S. Motorcoach Industry,” by Nathan Associates, 2008.) Let’s not be a party to seeing those jobs fall by the wayside.”

To customize ABA’s sample letter to Congress on saving the charter rule, and send a personal letter to your own Members of Congress, log on to ABA’s [“Contact Congress”](#) tool.

“We had excellent representation from security, mechanical, safety, operational and maintenance leaders in the motorcoach industry.”

– BISC Chairman Chris Crean of Peter Pan Bus Lines Inc.

BISC Summer Meeting Draws Record Crowd



The *Bus Industry Safety Council's* (BISC) summer meeting June 8-9 drew a record crowd for the mid-year meeting, as nearly 100 safety experts throughout the industry and government officials attended to listen to presentations on security, medical reviews and wellness programs, as well as formalize a new BISC Occupational and Environmental, Health & Safety Committee.

The two-day meeting outside of Washington featured presentations by Jeff Beatty of Total Security Systems International on the new “First Observer Program,” which replaces the “Highway Watch Program”; noted occupational physician and frequent DOT adviser Dr. Jeff Liva discussing driver medical reviews; and Occupational Athletics President & CEO Mark Everest providing an overview of the Bus Athlete System.

FMCSA leaders and the agency’s Technical Advisory Group also attended, with agency leaders providing attendees with an update on the Agency’s coach safety initiatives.

The new BISC Occupational and Environmental, Health & Safety Committee will be chaired by Stan Turbyfill of Greyhound Lines Inc., with Dave Bolen of New World Tours serving as Vice Chairman. The Committee featured a detailed presentation from an OSHA representative discussing the Agency’s regulations and resources available to assist company compliance.

“We had excellent representation from security, mechanical, safety, operational and maintenance leaders in the motorcoach industry,” said BISC Chairman Chris Crean of Peter Pan Bus Lines Inc.

“From ABA’s bus operators to its supplier membership, we had vigorous discussions on issues and innovations in areas of safety, regulatory compliance, mechanics, technology and security,” said BISC Vice Chairman Charles Corder of Coach USA.

“The economy didn’t affect our record-setting summer meeting turnout,” said ABA VP Norm Littler, BISC’s Executive Director. “You can’t put a price tag on safety.”

Meet With Any Elected Officials? Let ABA Help

ABA members planning to meet with their elected officials on Capitol Hill, in state legislatures or with local officials (such as MPOs) are reminded that ABA’s Government Affairs staff is always ready to provide background information and materials on the issues for any discussion. And the next time ABA meets your Senator, for instance, we can reiterate your position as a voting constituent who creates jobs and infuses tourism dollars into their state.

“Building grassroots unity is critical as ABA serves as the motorcoach, tour and travel industry voice in Washington and in state capitals,” said ABA President & CEO Peter J. Pantuso. “Part of showing the industry’s impact of binding the nation together is

Did You Know?

Pacific Western Transportation marks its 50th anniversary this month.



“Six hundred operators will be a month ahead of the competition just by going to Marketplace.”

—Frank Montgomery III, CTIS,
Marketplace 2010 Chairman

Did You Know?

Product Pavilion booth space is being reserved at a record pace, so all product and service suppliers are urged to reserve their spots today!

demonstrating that every state is a bus state, whether home to bus & tour operators, popular iconic destinations, or facilities that are part of the coach-building supply chain.”

If you have already met with a Member of Congress, state legislator or local MPO, please email ABA Senior VP for Government Affairs Clyde Hart at

chart@buses.org. If you are planning a visit to such officials and would like background on issues, please e-mail ABA Senior Director for Policy Robin Phillips at rphillips@buses.org to obtain information on ABA policy regarding any issue.

ABA's [position papers](#) are online for easy reference.

MARKETPLACE PACE

Registration For 2010 Already Tops 1,000; Early Bird Ends July 15

Marketplace 2010 registration opened early this year — and there are already more than 1,000 delegates registered. The Capital Region Marketplace runs from January 15-19, 2010, at the Gaylord National just outside of Washington, and combines the three regions of DC, Maryland and Virginia into a multi-faceted host destination.

“ABA asked, listened, and acted on what delegates said they wanted — the opportunity to get prepared for the top group travel event well in advance, a shorter schedule, an open floor for hotels and attractions, and a first-tier destination,” said ABA President & CEO Peter Pantuso, CTIS. “So we opened up the process early to help meet the groundswell of demand. Clearly, the economy is forcing everyone in the group travel community to choose wisely. And ABA wants to make the decision easy. So we started earlier, added early investment money-saving incentives for registrants, and continued to make Marketplace better in every business-building, professional development and networking component. So if you’re not registered yet, now is the time to take advantage of the early-bird incentive of \$100 off before July 15.”

“Marketplace is not just the first group travel show on the calendar, it is the first group travel show in every category,” said Frank Montgomery III, CTIS, 2010 Marketplace Chairman. “Marketplace offers the opportunity to network with thousands of group tour and travel professionals prepared to do business with you, exciting seminars and events, and bottom-line results. In this economy, waiting a month for a smaller show could be a costly roll of the dice.”

Gaylord National is just a 15-minute ride from Reagan National Airport in nearby Arlington, Virginia, and within a 45-minute drive from both Dulles Airport in Herndon, Virginia and Baltimore Washington International Airport. Complimentary transportation will be provided between Reagan National Airport and Gaylord National Resort and Convention Center on Thurs., Jan. 14, Fri., Jan. 15 and Wed., Jan. 20.

Marketplace offers more face-to-face time through increased appointment opportunities; all-delegate meals, functions and networking events; five full days of professional education seminars; and the exciting destination region of the national capital area.

“Marketplace attendees, including 600 operators, will be a month ahead of the competition just by going,” Montgomery added. “And in this economy, every business day is critical. Go for 2010 business early. Go to Marketplace.”



“I think hosting the Top 100 event committee meeting exposes us to a market that we couldn’t otherwise reach.”

—Ed Spear, executive director of the White Pine County Tourism and Recreation Board.

Zelle Wins CTAA Award



ABA Policy Committee Chairman Charlie Zelle, President of Minnesota-based Jefferson Lines, Inc., has won the [2009 George Rucker](#)

[Memorial Award](#) from the Community Transportation Association of America (CTAA).

Zelle, a former ABA Chairman of the Board, is the first inter-city bus operator to win the award, which he received earlier this month at CTAA’s Expo 2009 at the Rhode Island Convention Center. Former recipients include Sens. Max Baucus (D-Mont.) and Christopher “Kit” Bond (R-Missouri). In accepting the award, Zelle explained how multi-modal alliances can improve mobility to all Americans and meet the changing transportation needs of the nation.

Top 100 Committee Meets To Choose Best 2010 Events

The [2010 Top 100 Selection Committee](#) met last week in Ely, NV to determine the Top 100 events in North America for the upcoming year.

The Top 100 Selection Committee is composed of 17 ABA-member operator judges.

Even in the economic downturn, submissions topped 500 for the second consecutive year. Winners are chosen from hundreds of celebrations, festivals, fairs, commemorative events and shows that have been nominated by state tourism offices and local and regional CVBs. From among the winners, ABA names the Top U.S. and Top Canadian Events, respectively. The winners will be unveiled this September.

“I think hosting the Top 100 event committee meeting exposes us to a market that we couldn’t otherwise

reach,” said Ed Spear, executive director of the White Pine County Tourism and Recreation Board. “I’m a firm believer that any time you can bring a travel professional to your area, it gives you publicity and visibility you cannot buy.”

Now in its 28th year, ABA would like to express a special thanks to our [sponsors](#) of this year’s event. Cities or destinations interested in hosting the 2011 Top 100 Events in North America Selection Committee in June 2010 should contact [Jana Fields](#) for more information.

For more information on the 2010 Top 100 Events in North America, or any of the previous winners, log onto [Top 100 Events and Festivals](#).

Fullington Trailways Petitions FMCSA

Fullington Trailways has petitioned the [FMCSA](#) for a determination that its scheduled service within Pennsylvania cannot be regulated by the State Public Utility Commission, arguing that the company is primarily a federally registered interstate carrier. FMCSA’s ultimate decision in this case could potentially establish a precedent, as it appears this matter has never been petitioned before. Should the FMCSA conclude that Pennsylvania has the right to economically regulate purely intrastate routes of an interstate carrier, it could undo a large portion of what federal bus deregulation was enacted to prevent.

Red Clay Capital Acquires Gray Line of Nashville

Red Clay Capital announced this month the acquisition of the operations and assets of LCL, Inc. (dba Gray Line of Nashville). Gray Line of Nashville, founded in 1974 in Music City, is the largest motorcoach company in Tennessee, and the 28th largest in the country. For more information, visit [www.graylinenashville.com](#).





American Bus Association Foundation

FOUNDATION MISSION

The ABA Foundation mission is to answer the call to support the industry with research and scholarships that benefit the ABA, policy-makers and the public. As part of its efforts to meet the lofty expectations set by its visionary Board of Governors, the ABA Foundation awards 19 scholarships to undergraduate and graduate students each year, hosting interns and conducting research studies on the industry and its positive impact on the country at a variety of levels.

LEGACY PATRONS



PLATINUM DONORS



PREVOST

SETRA

Foundation Invites Broader Program Support

The [American Bus Association Foundation](#) provides scholarships to students pursuing careers in motorcoaches, tourism and travel, as well as science-driven research vital to painting the industry role as a critical component of any transportation solution.

"Foundation [research](#) shows legislators and the media how green we are, how we complete the transportation network by filling in gaps to connect with intermodal partners, and how we infuse destinations with tourism dollars and economic growth," said Foundation Chairman Doug Anderson.

"The Foundation's research is the reason ABA has credibility when citing the impact of the industry on everything from reducing carbon emissions to helping local economies in every state get a boost from bus tour groups," said Sara Hamlin, Vice President of Tourism for the Greater Birmingham CVB. "Its 19 scholarship programs, which have awarded more than \$350,000 in financial aid to students since 1997, are helping to plan for solid future leadership. And we want to add 10 more scholarships in five years."

The ABA Foundation Board of Governors has contributed tens of thousands of dollars to advance the Foundation's ambitious agenda, which ultimately benefits every member of our industry. But the Foundation would like to expand its base of

support. ABA members are all in unique positions to serve as role models by showing their faith in the Foundation and the industry. A corporate or personal investment of \$1,000 will enable the Foundation to expand its charitable work and research activities.

Please pledge your support today to help prepare the industry for the future.

Research Initiatives Aim To Expand Base Of Knowledge About Industry

The Foundation plans to expand its research projects to help tell the industry's great story to policy makers and consumers.

The ABA Foundation will make an investment of \$250,000 to tackle groundbreaking research never conducted before.

"Support from ABA members is vital to our expanded research," said ABA Foundation Director Daniel Hoff. "The fixed cost will yield a return far greater in the value of the information it provides to help our industry show its value to society."

Forecasting Assessment Of Motorcoach Ridership By Demographic Segment: This analysis will help to understand how changing demographics will affect motorcoach ridership over the next 10 years, including participation in group tours, charters, and regular route service.

Impacts Of The Motorcoach Industry On Society (Redefined): The revamped study will include more granularity and specificity. Highlights will include the environment, energy use, congestion mitigation; safety; mobility (rural and urban); consumer affordability; and the industry's minimal financial impact on government and planners.



To make a tax-deductible donation to the ABA Foundation, please use our [Online Form](#).

New Members—Print and Add to Your 2009 ABA Motorcoach Marketer

Can't wait for the ABA Insider to make the office rounds?

Sign up today to receive it automatically by e-mail every other week.

Click here to be added to the ABA Insider distribution list.

ABA Insider

Eron Shosteck, Editor In Chief

Aimee Tome, Associate Editor

Roderick Lewis, Membership Editor

Brian Parker, Advertising Director

Judith Whitt, Circulation Manager



AMERICAN BUS ASSOCIATION

700 13th Street NW, Suite 575

Washington, DC 20005

(202) 842-1645

FAX (202) 842-0850

E-MAIL: abainfo@buses.org

www.buses.org

TRAVEL INDUSTRY

Comfort Inn Yulee & Holiday Inn Express & Suites Jacksonville North - Fernandina

Amit Patel, Sales/General Manager
76071 Sidley Place
Yulee, FL 32097
PH 1-904-849 0200, FAX 1-904-849 0201
amitp1@comcast.net
www.hiexpress.com/yuleefl
Lodging, Management Group

Downstream Casino Resort

Kelly McQuaid, Bus Marketing Manager
69300 E. Nee Road
Quapaw, OK 74363
PH 1-918-919-6000, FAX 1-918-919-6104
kmcquaid@downstreamcasino.com
www.downstreamcasino.com
Casino, Lodging

Fenicci's of Hershey

Phil Guarno, Owner
102 W. Chocolate Ave.
Hershey, PA 17033
PH 1-717-533 7159, FAX 1-717-534 7124
pguarno@aol.com
www.feniccis.com
Food Service

Garden Scape The Rochester Flower Show

Sarah Burchell, Executive Director
P.O. Box 1113
Webster, NY 14580
PH 1-585-265-9018, FAX 1-585-265-9018
sarah@gardenscapepros.com
www.rochesterflowershow.com
Festival/Event

Hampton Inn & Suites / Virginia Center

David Becker
1101 Technology Park Drive
Glen Allen, VA 23059
PH 1-804-261-2266, FAX 1-804-261-2544
David.Becker@hilton.com
www.richmondvirginiacentersuites.hamptoninn.com
Lodging

Holiday Inn Great Falls

Jennifer Fritz, Director of Sales
400 10th Ave. S.
Great Falls, MT 59405-4045
PH 1-406-268-2803, FAX 1-406-268-0472
jfritz@higreatfalls.com
www.holiday-inn.com/greatfallsmt
Lodging

Improv Asylum

Kristin Martin, Events Manager
216 Hanover St.
Boston, MA 02113
PH 1-617-263-1300, FAX 1-617-263-1441
kristin@improvasyllum.com
www.improvasyllum.com
Theater

The Inn at Fox Hollow

Ray Rodriguez, Sales Manager
7755 Jericho Turnpike
Woodbury, NY 11797
PH 1-516-224-8100, FAX 1-516-224-8200
rrodriguez@theinnatfoxhollow.com
www.theinnatfoxhollow.com
Lodging

Mirabeau Park Hotel

Kay Riplinger, Director of Sales
1100 N. Sullivan Road
Spokane Valley, WA 99037
PH 1-509-922-6205, FAX 1-509-922-6201
kriplinger@mirabeauparkhotel.com
www.mirabeauparkhotel.com
Lodging

Radisson Hotel Carteret

Nick Searles, Director of Sales
30 Minue St.
Carteret, NJ 07008
PH 1-732-541-2005, FAX 1-732-969-1345
ntsearles.radisson@hotmail.com
www.radisson.com/carteretnj
Lodging

Waterloo Convention & Visitors Bureau

Lonnice Elmore
313 E. 5th Street
Waterloo, IA 50703
PH 1-319-233-8350, FAX 1-319-233-2733
Lonnice@TravelWaterloo.com
www.TravelWaterloo.com
DMO - Convention & Visitors Bureaus

QUALIFIED OPERATORS

The following Motorcoach & Tour Operators have submitted application(s) for membership between May 20, 2009 thru June 4, 2009 and have met all membership requirements. They are currently in the mandatory 30 Day period for member comments.

AT&T Charter Service

(DOT 383277 MC 228461)
Louisburg, N.C.
Ann House, President
www.attcharterservice.com

American Christian Pride Motorcoach

(DOT 1099780 MC 450933)
Amelia, Ohio
Bob Hurst, President

Back Mountain Charter Services, LLC

(DOT 1779245 MC 648991)
Hunlock Creek, Pa.
John Young
www.backmountaincharter.com

Beach Transportation Company

(DOT 190194 MC 156012)
Missoula, Mont.
Robert Beach, President
www.beachtrans.com

Beltway Transportation Services

(DOT 177977 MC 323006)
District Heights, Md.
Michael Davis, President
www.beltwaytransportation.com

Florida Dolphin Tours

(DOT 1727796 MC 633130 and MC 633129)
Orlando, Fla.
Andy James
www.Floridadolphintours.com

Hunt Valley Motor Coach

(DOT 292006 MC 187879)
Hunt Valley, Md.
Edward Royston
www.huntvalleymotorcoach.com

Joseph's Transportation, Inc.

(DOT 1233685 MC 449943)
Medford, Mass.
Joseph Albano
www.josephslimousine.com

Navigator Motorcoaches Inc.

(DOT 605273 MC 291828)
Norfolk, Neb.
Don Oberle, President
www.navigatorbus.com

Should members have comments regarding these applications, please contact abamembership@buses.org.