



Opening General Session & BISC Orientation

WELCOME !!

Stephen Evans



VP of Safety



Chairman

BUS industry SAFETY council

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Our 2016 Sponsors:



Goals for this Orientation Session:

- you will know what BISC is, what it does, and how it does it
- you will get involved
- you will become a member

BUS industry **SAFETY** council

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- The Bus Industry Safety Council is comprised of over 200 industry leaders who review and discuss issues and innovations in areas of bus & motorcoach safety, regulatory compliance, technology, security, and human factors
- The BISC provides advice, insights and feedback to members, the industry, government agencies, and other interested parties on the status and availability of bus & motorcoach safety practices, products, and services
- BISC meets 2 times per year (in June and in January with Marketplace), and Committees also conduct teleconference meetings throughout the year



BISC Mission:

To continually raise the level of safety in the intercity bus and motorcoach industry through collaborative efforts of professionals in a workshop and educational environment.

BISC 2016 Executive Committee:

Chairman:	Stephen Evans (PWT)
Vice Chairman:	Al Smith (Greyhound)
Secretary:	Mike Ferianc (Butler)
Chair Govt Affairs:	Mike Horak (Academy)
Vice-Chair Govt Affairs:	William Norris (Jefferson)
Interim Chair Human Perf:	Rick Vaillancourt (Cyr)
Vice-Chair Human Perf:	Rocky Bewley (Miller)
Interim Chair Security:	Liliana Aguilar (Omnibus)
Vice-Chair Security:	Jeffrey Shanker (RMA)
Chair VTOC:	John Oakman (Coach USA)
Vice-Chair VTOC:	Jeffrey Gilchrist (Prevost)
Chair Workplace HES:	Pam Martinez (Dattco)
Vice-Chair Workplace HES:	Dan Becher (GoRiteway)
Bus Manufacturer:	Louis Hotard (ABC)
Supplier Rep:	Matt Daecher (Daecher Consulting)
Insurance Rep:	Bob Crescenzo (Lancer)
At-Large Member:	Chris Crean (Peter Pan)
At-Large Member:	Charles Corder (Coach USA)
Govt Agency Rep:	Loretta Bitner (FMCSA)
SSC Chair:	Alan Glickman (Starr Tours)
Past Chair:	Mike McDonal (Saucon)
General Counsel:	Suzanne Te Beau Rohde (ABA)
Executive Director:	Brandon Buchanan (ABA)



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2015 – 2016 Goals:

- Better Serve Our Members
- Provide Take-Aways
- Expand membership & attendance
- Attract more sponsors

The “Heart” of BISC:

- Government Activities Review Committee
- Human Performance Committee
- Security Committee
- Vehicle Technical Operations Committee
- Workplace Health & Environmental Safety Committee



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Government Activities Review Committee:

Monitor legislative (laws) and regulatory (rules) developments. Keep informed. Provide input. Review industry recommendations and best practices to help achieve regulatory compliance.



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Human Performance Committee:

Addresses all driver safety and health, performance, recruitment and retention issues, and best practices for bus company employees. The committee also evaluates currently available training materials and develops new training materials based on industry needs.



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Security Committee:

Improves the security of the motorcoach industry by reviewing and improving existing programs and developing security-related industry outreach materials. The committee reviews preparedness, resiliency, mitigation, information-sharing, and response of the motorcoach industry to security threats.



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Vehicle Technical Operations Committee:

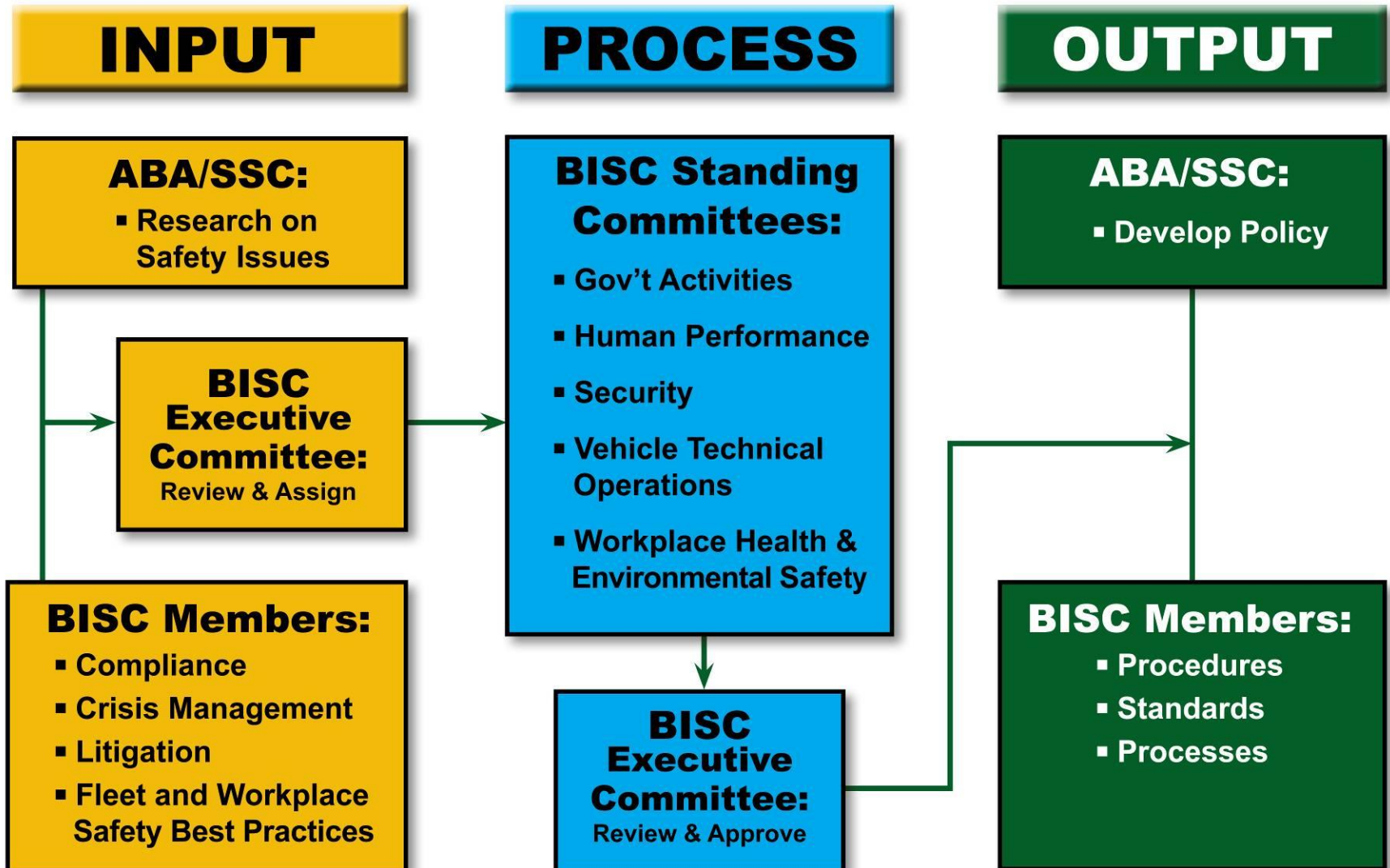
Addresses all aspects of vehicle engineering and maintenance and serves as a liaison with manufacturers of motorcoaches and component parts. The committee develops best practices for maintenance and creates other materials.



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Workplace Health & Environmental Safety Committee:

Identifies, alerts and advises membership to emerging regulatory issues and industry best practices to improve safety compliance and performance. The committee also reviews safety practices and available products in the bus and motorcoach industry, develops training and educational programs and materials on industry safety practices and regulatory issues, and fosters professionalism in providing safety services to the bus industry.



BISC Committees

- Executive Committee Meetings
 - conference calls, summer/winter meeting
- Standing Committee Meetings
 - conference calls, summer/winter meeting

BISC Meetings

- BISC Summer Meeting - BWI
- BISC Winter Meeting – with ABA Marketplace

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BISC 2015 Winter Meeting





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2015 Winter BISC Meeting Sessions:

- BISC Orientation Session
Led by Stephen Evans and Brandon Buchanan
- Opening BISC General Session
Led by Stephen Evans
Keynote Speaker: Jack Van Steenburg, FMCSA
- Closing BISC General Session
Led by Stephen Evans
Speaker: Clyde Hart, ABA



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2015 Winter BISC Meeting Sessions:

5 Standing Committee Meetings

- Government Activities Review
Led by Mike Horak, Academy Bus Lines
- Human Performance
Led by Mike Ferianc, Butler Motor Transit/Coach USA
- Workplace Health and Environmental Safety
Led by Pam Martinez, DATTCO
- Security
Led by Lynette McMillian, Greyhound Lines
- Vehicle and Technical Operations
Led by John Oakman, Coach USA



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2015 Winter BISC Meeting Sessions:

6 Topical Sessions

- What is Needed for a Driver Qualification File & How to Present Them
Presented by Danielle Smith, FMCSA
- Perfecting Vehicle Maintenance Records and DVIRs
Presented by Peter Chandler, FMCSA
- Getting a Handle on Supporting Documentation
Presented by Danielle Smith, FMCSA
- Mitigating Unsafe Driving – The In's & Out's of a Driver Safety Meeting
Presented by Michael McDonal, Eyre Bus, Tour & Travel
- What You Don't Know About Drug and Alcohol Testing
Presented by Laura Frederickson, NIC Technologies
- Bus Inspections
(Super Session – Inspection at the Buses: Meet @ 123)



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2015 Winter BISC Meeting Sessions:

9 Education Sessions

- Understanding Compliance with IFTA, UCR, IRP, URS, etc.
Presented by Dixie Burbank, North American Transportation Services Association
- Strategic Safety Management
Presented by Stephen Evans, Pacific Western Transportation
- Preparing for a Department of Labor (DOL) Review
Presented by Pam Martinez, DATTCO
- Electronic Logging Devices: What to Look For Before You Buy
Presented by Adam Hall, Radio Engineering Inc.
- What Goes into Determining our Premiums? Understanding What Insurance Underwriters are Looking For
Panel Presentation: Bob Crescenzo, Lancer Insurance and Michelle Wiltgen, National Interstate



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2015 Winter BISC Meeting Sessions:

9 Education Sessions

- You're Out of Service, Now What?
Presented by Annie Collins, FMCSA
- Perfecting Cross-Border Transportation
Presented by Brandon Buchanan, American Bus Association
- ROI on environmentally conscious driver training: From a sustainability perspective
Presented by David Kestenbaum, University of Vermont
- Managing Your Company Reputation: Handling Crisis Communications
Presented by Dan Ronan, American Bus Association



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BISC 2015 Winter Meeting Take Away

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FMCSA Top Ten (nine) Bus and Large Truck Roadside Inspection Driver Violations in 2013 (as of Oct 2014)

1. **Log Book**
2. **Speed**
3. **Non-English Speaking**
4. **Seat Belt**
5. **Medical Certificate**
6. **Disobey Traffic Device**
7. **Cell Phone**
8. **No CDL**
9. **Lane Restriction**

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FMCSA Top Ten Bus and Large Truck Roadside Inspection Vehicle Violations in 2013 (as of Oct 2014)

1. **Lighting**
2. **Brakes**
3. **Tires**
4. **Misc Defects**
5. **Oil Leaks**
6. **Fire Extinguisher**
7. **Inspections**
8. **Windshield Wipers**
9. **Triangles**
10. **Windshield**

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Federal OSHA Top Ten Citations in 2014 (Oct 1/13 – Sep 30/14)

- 1. Fall Protection**
- 2. Hazard Communication**
- 3. Scaffolding**
- 4. Respiratory Protection**
- 5. Powered Industrial Trucks (forklifts)**
- 6. Lockout/Tagout**
- 7. Ladders**
- 8. Electrical Wiring Methods**
- 9. Machine Guards**
- 10. Electrical System Design**

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NTSB Most Wanted List 2014

- 1. Address Unique Characteristics of Helicopter Operations**
- 2. Advance Passenger Vessel Safety**
- 3. Eliminate Distraction in Transportation**
- 4. Eliminate Substance-Impaired Driving**
- 5. Enhance Pipeline Safety**
- 6. Improve Fire Safety in Transportation**
- 7. For General Aviation Identify and Communicate Hazardous Weather**
- 8. Implement Positive Train Control Systems**
- 9. Promote Operational Safety in Rail Mass Transit**
- 10. Strengthen Occupant Protection in Transportation**



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BISC 2015 Winter Meeting Take Away

Select one safety issue from each of the four lists, and over the next 6 months review and strengthen procedures, processes, and systems in your organization to ensure those 4 issues are properly addressed by your company.



BISC Summer 2015 Theme:

“Getting To Know Your Federal
Agency”

Date	Time	Session/Activity
Mon., June 22	8 am - 5 pm	BISC registration Open
	8 am - 11 am	MD Motorcoach Association Meeting
Mon., June 22	9 am - 11 am	BISC Executive Committee Meeting
Mon., June 22	11:30 am - 1 pm	BISC Lunch and Keynote Speaker
Mon., June 22	1 pm - 3 pm	Opening General Session
Mon., June 22	3 pm - 3:30 pm	Break
Mon., June 22	3:30 pm - 5 pm	Security Committee Meeting
Mon., June 22	3:30 pm - 5 pm	Get to Know Your Federal Agency: <u>FMCSA</u>
Mon., June 22	3:30 pm - 5 pm	Topical Session: Bus Fires



NTSB National Transportation Safety Board

Bus Industry
Safety Council

Thoughts on Enhancing Bus Safety

BWI Marriott
June 22nd, 2015

Earl F. Weener, Ph.D.
Member, NTSB

Date	Time	Session/Activity
Tues., June 23	7 am - 5 pm	BISC Registration Open
Tues., June 23	7 am - 8 am	BISC Breakfast
Tues., June 23	8 am - 10 am	Government Activities Review Committee Meeting
Tues., June 23	8 am - 10 am	Get to Know Your Federal Agency: <u>NHTSA</u>
Tues., June 23	8 am - 9 am	Topical Session: Reconstructing a Bus Accident
Tues., June 23	9 am - 10 am	Topical Session: FMCSA HOS Research (Understanding the Operating Practices of the Industry)
Tues., June 23	10 am - 10:30 am	Break
Tues., June 23	10:30 am - 12:30 pm	Workplace Health & Environmental Safety Comm Mtg
Tues., June 23	10:30 am - 12:30 pm	Human Performance Committee Meeting
Tues., June 23	10:30 am - 12:30 pm	Get to Know Your Federal Agency: <u>NTSB</u>
Tues., June 23	12:30 pm - 1:30 pm	BISC Lunch
Tues., June 23	1:30 pm - 3:30 pm	Vehicle and Technical Operations Committee Meeting
Tues., June 23	1:30 pm - 3:30 pm	Get to Know Your Federal Agency: <u>TSA</u>
Tues., June 23	1:30 pm – 3:30pm	Topical Session: Understanding <u>FTA</u> 's New Bus Sfty Pgm
Tues., June 23	3:30 pm - 3:45 pm	Break
Tues., June 23	3:45 pm - 5:00 pm	Closing General Session, Committee Meeting Recaps

Date	Time	Session/Activity
Wed., June 24	8:30 am	TSA Exercise Registration Open
Wed., June 24	9 am - 9:30 am	Introductions & Exercise Overview
Wed., June 24	9:30 am - 10:30 am	Module 1 Training - Briefing/i-Step Training Concepts
Wed., June 24	10:30 am - 10:45 am	Break
Wed., June 24	10:45 am - 11:30 am	Module 2 Training - Table Top Exercise
Wed., June 24	11:30 am - 12:30 pm	Lunch
Wed., June 24	12:30 pm - 2:30 pm	Module 3 Training - Live Exercise (offsite)
Wed., June 24	2:30 pm - 3:30 pm	Exercise Debrief
Wed., June 24	3:30 pm	Adjourn

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BISC 2016 Winter Meeting









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2016 Winter BISC Meeting Sessions:

2 Themes

- Technology
- Training



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2016 Winter BISC Meeting Sessions:

3 General Sessions

- BISC Orientation Session (*Sat 5:00pm*)
Led by Stephen Evans and Brandon Buchanan
- Opening BISC General Session (*Sun 10:30am*)
Led by Stephen Evans
Keynote Speaker: FMCSA Acting Administrator Scott Darling
- Closing BISC General Session (*Mon 4:30pm*)
Led by Stephen Evans
Standing Committee Report Outs

2016 Winter BISC Meeting Sessions:

5 Standing Committee Meetings

- Government Activities Review *(Sun 8:30am)*
Led by Mike Horak, Academy Bus Lines
- Workplace Health and Environmental Safety *(Sun 2:30pm)*
Led by Pam Martinez, DATTCO
- Vehicle and Technical Operations *(Mon 9:00am)*
Led by Jeffrey Gilchrist (Vice Chair), Prevost
- Human Performance *(Mon 11:00am)*
Led by Mike Ferianc, Butler Motor Transit
- Security *(Mon 2:30pm)*
Led by Lynette McMillian, Greyhound Lines



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2016 Winter BISC Meeting Sessions:

7 Topical Sessions

- Embracing the Right Safety Technologies (*Sun 9:00am*)
Presented by Chris Nolan, ISE Fleet services
- The Roadside Inspection of the Future (*Sun 2:30pm*)
Presented by Danielle Smith, FMCSA
- Lease and Interchange Rule (*Sun 4:00pm*)
Presented by Peter Chandler, FMCSA
- Passenger Safety Briefing and Evacuation Tips (*Sun 4:00pm*)
Presented by Lynette McMillan, Greyhound

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2016 Winter BISC Meeting Sessions:

7 Topical Sessions

- Certification for Motorcoach Safety Professionals *(Mon 9:30am)*
Presented by Dr. David Guess (Usher Transport), NATMI
- Learnings from Onboard Event Recorders *(Mon 11:00am)*
Presented by David Pereira & Michael Fox, NTSB
- Effective & Affordable Training Programs for Smaller Carriers *(Mon 2:30pm)*
Presented by Matt Daecher, Daecher Consulting Group

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2016 Winter BISC Meeting Sessions:

11 Education Sessions

- New Gadgets and Gizmos *(Sat 11:00am)*
Presented by Schuwe Seatbelt, Mobileye, AngelTrax
- Conducting a Security Assessment - Bus/Coach Operator *(Sat 12:30am)*
Presented by Col Mike Licatta, CAT Eyes
- Conducting a Security assessment – Travel Industry *(Sat 2:00pm)*
Presented by Theresa Belpulsi, Destinations DC, & Al Smith, Greyhound
- Understanding the Epidemic of Bus Fires *(Sun 9:00am)*
Presented by Bob Crescenzo, Lancer Insurance
- Finding the Right Driver Fit *(Sun 2:30pm)*
Presented by Joelle McGehee, Alliance Safety Council, & Travis Broussard, Impression Works
- Electronic Logging Devices, A Bold New World *(Sun 4:00pm)*
Presented by Jacqueline Fortsch, Saucon



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2016 Winter BISC Meeting Sessions:

11 Education Sessions

- The In's & Out's of Entry Level Driver Training *(Mon 9:30am)*
Presented by Joelle McGehee, Alliance Safety Council
- Does Your Training Program Cover Enough? *(Mon 11:00am)*
Presented by Barry Gross & Keith Johnson, Reston Limo
- Developing/Implementing a Fatigue Management Program *(Mon 2:30pm)*
Presented by Bob Perry, Rolling Strong
- Getting ROI from Environmentally Conscious Driver Training *(Tues 9:00am)*
Presented by David Kestenbaum, University of Vermont
- Breaking Down ADA Compliance Barriers *(Tues 10:30am)*
Presented by Pete Worthington, DATTCO



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2016 Winter BISC Meeting Sessions:

2 FMCSA Listening Sessions

- Beyond Compliance (*Tues 9:30am*)
- Beyond Compliance (*Tues 2:30pm*)



Acting Administrator

T.F. Scott Darling, III

On August 5, 2015, President Obama nominated T.F. Scott Darling, III to be the Administrator of the Federal Motor Carrier Safety Administration (FMCSA). Mr. Darling joined FMCSA in September 2012 upon his appointment by the President as Chief Counsel.

Background

Mr. Darling joined FMCSA from the Massachusetts Bay Transportation Authority (MBTA), the public transit agency serving the greater Boston area, where he served as the Deputy Chief of Staff and Assistant General Counsel. He also served previously as the MBTA's Environmental and Land Use Counsel as well as its Privacy Administrator. Prior to joining the MBTA, Mr. Darling provided counsel to a number of public and private sector clients on transportation, land-use, housing, and environmental issues.

Education

He earned a Bachelor of Arts degree in Government from Clark University, a Master's degree in Public Policy from Tufts University, and a Juris Doctor's degree from Suffolk University.

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The Motorcoach Industry's
Safety & Security Experts
Working for You

Sponsored by the
American Bus Association



www.buses.org



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Norm Littler Memorial Safety Award

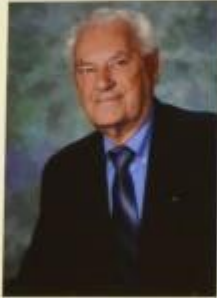
The Norm Littler Memorial Safety Award presented by the American Bus Association and the Bus Industry Safety Council recognizes an individual or organization that has made significant contributions to the profession of safety through the development or implementation of techniques, products or safety processes and demonstrates a commitment and investment in the day-to-day safety of the traveling public by motorcoach.

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ABA ST. LOUIS
JANUARY 10-13
MARKETPLACE 2015

Norm Littler Safety Award Winner



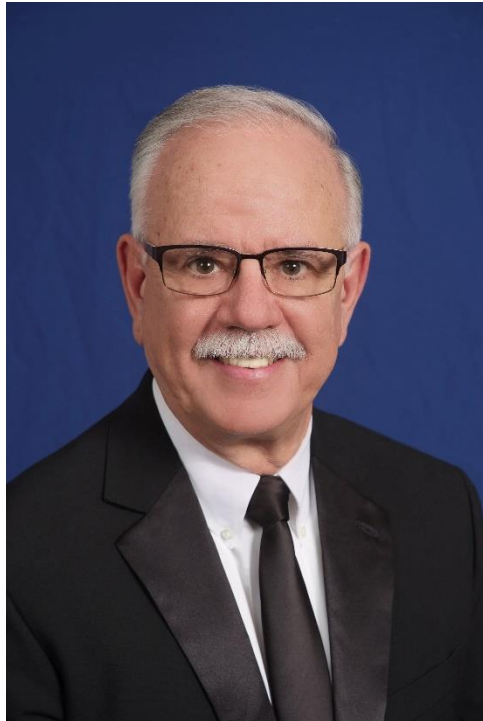
Peter
Worthington

ABA
AMERICAN BUS ASSOCIATION

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Bus Industry Safety Council Honors Wes Barber with 2016 Norm Littler Memorial Safety Award



BISC is pleased to announce that the winner of this award in 2016 is Wes Barber, who retired in 2014 after a long and distinguished career at the Federal Motor Carrier Safety Administration (FMCSA).

“Motorcoach industry owners and operators always knew that when they were working with Wes, he was a person of integrity and fairness...” said ABA President/CEO Peter J. Pantuso.

“Wes Barber has always been the consummate professional when it comes to his relationships with motorcoach owners and operators. He’s smart, fair and worked to find common sense solutions that improved the overall safety of the industry. For many years, he’s taken a leading role in the Bus Industry Safety Council and we’ve always appreciated his insight and candor on the important safety issues in our industry and explaining FMCSA’s perspective. Even in retirement, Wes can still be counted on to share his extensive expertise about the industry,” said Bus Industry Safety Council Chairman Stephen Evans of Pacific Western Transportation.



aba foundation
AMERICAN BUS ASSOCIATION
EDUCATION • RESEARCH • INVESTMENT

Foundation Mission

The ABA Foundation mission is to support the motorcoach travel and tour industry with research and scholarships that benefit the ABA, policymakers and the public.

Scholarships

The ABA Foundation has awarded more than \$730,000 in financial support to 300 scholars since the program began after the death of then ABA President and CEO George T. Snyder Jr. in 1995. Our scholarship programs help ABA members and the general public earn degrees that support the motorcoach travel and tour industry as well as promote academic excellence and diversity.

Research

To help the public and policy-makers understand the significance of the motorcoach travel and tour industry, the ABA Foundation conducts professional and graduate level research on the industry's economic impact; size and efficiency; energy use and emissions; sales data; and more.



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EDUCATION • RESEARCH • INVESTMENT

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The Chairman of BISC is on the auction block!

The Chairman of the Bus Industry Safety Council, Stephen Evans, is at your disposal. Take advantage of over 30 years of transportation safety expertise and take a new look at your system and safety program. Nothing helps get you better prepared for your next safety audit than having another set of experienced eyes take a look.

Many of the best public transportation systems in the world utilize this peer review approach. It allows a company to perform an unbiased review of specific operating, security or safety problems or conditions with the intent to make corrective action recommendations and ensure that your safety performance continues to make you a leader in the industry.

Package include: 2-day visit by Stephen Evans to your facility (or facilities) to conduct a safety review, provide a printed report summarizing findings as well as debrief session with your management team on avenues for improvement. Travel and accommodation expenses are included as part of the package.

The successful bidder for the Chairman of BISC visit was:



H & L Charter
8801 Helms Avenue
Rancho Cucamonga, CA 91730
909-466-3984
800-551-0848



BISC 2016 Winter Meeting “Take-Away Challenge”

1. Are Passenger Safety Briefings are consistently and effectively being done?
2. Do drivers know how to manage emergency evacuations and transfers?



1. Are Passenger Safety Briefings are consistently and effectively being done?

We found that we were hit and miss. Best on scheduled service. Not so good on contract, charter, shuttle, etc. work

On one survey we found only doing briefing 50% of the time



2. Do drivers know how to manage emergency evacuations and transfers?

No. ..it seems we assumed this was common sense, and so didn't have any specific procedures, and hadn't done any specific training or drills



1. Provided DVD Safety Briefing
2. Conducted Classroom Training
3. Carried Out Drills
4. Hosted Debrief Sessions



Drills

- used a group of drivers, office, & shop staff as passengers
- an emergency evacuation to a muster point
- an on-road transfer to another bus



Debrief Sessions

- Eye opener
- Not at all a simple task
- Needed entirely different approach than normal (very assertive)
- Far more chaos and confusion than anticipated
- Questioned retrieving/using fire extinguisher or 1st aid kit
- Hadn't thought about appropriate muster points
- The common passenger reaction was to fuss about bringing their phone, jacket, books, etc.
- And once outside it was like trying to herd cats

BISC 2016 Winter Meeting “Take-Away Challenge”

1. Are Passenger Safety Briefings are consistently and effectively being done?
2. Do drivers know how to manage emergency evacuations and transfers?



BISC Summer 2016 Themes:

- Bus Fires
- Committee “Pressing” Issues

TUESDAY, JUNE 28	Registration <i>Open 7 a.m. – 5 p.m. Foyer D</i>	<i>All meetings located on the Lobby Level of the BWI Airport Marriott.</i>	
Breakfast (On Your Own)			
9:30 – 10:30 a.m.	Opening General Session	Salon DE	Stephen Evans, Pacific Western Transportation
10:30 – 11 a.m.	Break	Foyer D	
11 – 12 noon	Getting Back to the Basics of Security, Lowering Your Risk <i>Presented by the BISC Security Committee</i>	PA/VA/WA Room	Edward Dickson, MSA Investigations
	Integrating Electronic Logging Devices into Your Operations <i>Presented by the BISC Human Performance Committee</i>	Salon ABC	Jacqui Forstch, Saucon
	An Overview of the Epidemic of Bus Fires	Salon DE	Joey Peoples, SP Fire Research
12:00 – 1:30 p.m.	BISC Lunch - <i>Keynote Speaker</i>	Salon FG	Sonya Proctor, TSA
1:30 – 2:30 p.m.	TSA Anti-Terrorism Training & Resources <i>Presented by the BISC Security Committee</i>	PA/VA/WA Room	David Cooper, TSA
	State Lawmaking Proposals Impacting Vehicle Improvements <i>Presented by the BISC Vehicle Technical Operations Committee</i>	Salon ABC	Louis Hotard, ABC Companies
	Understanding Motorcoach Fire Suppression Systems	Salon DE	Dan Kemper, Kidde Technologies
2:30 – 3 p.m.	Break	Foyer D	

TUESDAY, JUNE 28		Registration <i>Open 7 a.m. – 5 p.m. Foyer D</i>		<i>All meetings located on the Lobby Level of the BWI Airport Marriott.</i>	
3 – 4 p.m.	Up to Code: Workplace GHS Safety Data Sheets & the Revised OSHA Hazard Communication Standard <i>Presented by the BISC Workplace Health & Safety Committee</i>	PA/VA/WA Room	Nick Bujeaud, KPA		
	An Update on Recent & Open Rulemakings <i>Presented by the BISC Government Activities Review Committee</i>	Salon ABC	Suzanne Rohde, American Bus Association		
	In Case of Emergency: Driver Fire Safety Training & Motorcoach Egress Protocols	Salon DE	Matt Grimm, National Interstate Insurance Co.		
WEDNESDAY, JUNE 29		Registration <i>Open 7 a.m. – 5 p.m. Foyer D</i>			
	Breakfast (On Your Own)				
8:30 – 9:30 a.m.	Workplace Injury Incident Investigations: Root Cause Analysis <i>Presented by the BISC Workplace Health & Environmental Safety Committee</i>	PA/VA/WA Room	Micah O'Shaughnessy, KPA		
	The Rulemaking Process, How to Be Heard <i>Presented by the BISC Government Activities Review Committee</i>	Salon ABC	FMCSA General Counsel's Office		
	Fire Incident Encounters, the Aftermath: A Case Study of Ft. McMurray, Lessons Learned	Salon DE	Stephen Evans, Pacific Western Transportation		
9:30 – 10 a.m.	Break	Foyer D			
10 – 11 a.m.	Entry Level Driver Training, Setting Up for the New Requirements <i>Presented by the BISC Human Performance Committee</i>	PA/VA/WA Room	Clyde Hart		
	Updates to the CVSA Out-of-Service Criteria <i>Presented by the BISC Vehicle Technical Operations Committee</i>	Salon ABC	Will Schaefer, Commercial Vehicle Safety Alliance		
	Fire Incident Trends, Understanding Roles/Responsibilities	Salon DE	Loretta Bitner & Luke Loy, FMCSA		
11 – 12 p.m.	Closing General Session	Salon DE	Stephen Evans, Pacific Western Transportation		



Transportation
Security
Administration



Sonya T. Proctor

Director, Surface Division
Office of Security Policy and Industry Engagement



Transportation
Security
Administration



Sonya T. Proctor

“...massive attacks here at home are probably not our main threat. The threat now comes from home grown, self-radicalized, individuals.”



Transportation
Security
Administration



Sonya T. Proctor

- Train your staff
- Perform active shooter drills
- Get to know and develop a relationship with your local Police Chief



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2016 Summer BISC Meeting Sessions:

- 3 General Sessions
- Keynote Speaker TSA Sonya Proctor
- 5 Bus Fire Sessions
- 2 Government Affairs Committee Presentations
- 2 Human Performance Committee Presentations
- 2 Security Committee Presentations
- 2 VTOC Committee Presentations
- 2 Workplace HES Committee Presentations



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REPORT OUTS FROM COMMITTEES:

BISC Executive:	Brandon Buchanan (ABA)
Chair Govt Activities:	Mike Horak (Academy)
Interim Chair Human Perf:	Rick Vaillancourt (Cyr)
Interim Chair Security:	Liliana Aguilar (Omnibus)
Chair VTOC:	Louis Hotard (ABC)
Chair Workplace HES:	Pam Martinez (Dattco)

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1. **How would you rate this session?** (Please rate on a scale of 10-1; 10 being excellent, 1 being poor)

10 9 8 7 6 5 4 3 2 1

2. **Did this session provide valuable take-aways you could use at your work?** (10 being several, 1 being none)

10 9 8 7 6 5 4 3 2 1

3. **Did this session deliver what you expected?** (10 being absolutely, 1 being not at all)

10 9 8 7 6 5 4 3 2 1

4. **Was this session worth the time and resources you spent to attend?** (10 being absolutely, 1 being not at all)

10 9 8 7 6 5 4 3 2 1

5. **Based on this session, will you attend other BISC meetings and sessions?** (10 being absolutely, 1 being no)

10 9 8 7 6 5 4 3 2 1

6. **What topics would you like to see presented at future sessions?**

1. _____ 2. _____
3. _____ 4. _____

7. **How else could this session have been improved?**

1. _____ 2. _____
3. _____ 4. _____

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Assignment Request

Please submit to Brandon Buchanan Phone: 202-218-7227 Fax: 202-218-7250 E-mail: bisc@buses.org

Submitted by: _____

Date: _____

Phone #: _____

E-mail: _____

Summary of the Issue/Concern:

What Type of Response/Follow up would you like?

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**WHERE YOU ARE
A ROCKSTAR!**

January 14-17, 2017 Cleveland, OH
#abacleveland





BISC Winter 2017 Theme

Emerging Technologies:

- Training on how to use them
- Integrating them into operations
- What are due diligence expectations of us
- What are the liability implications



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Staying in touch with BISC



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All the agendas, minutes, proceedings and work done by BISC is available on the BISC Website:

<http://www.buses.org/about/councils/BISC>

BUS industry SAFETY council

Sponsored by the American Bus Association

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Bus Industry Safety Council (BISC)

BUS industry SAFETY council

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The Bus Industry Safety Council is comprised of security, mechanical, safety, operational and maintenance leaders from across the North American motorcoach industry. The group meets regularly to discuss issues and innovations in areas of safety, regulatory compliance, mechanics, technology and security.

The mission of the Bus Industry Safety Council is to continually raise the level of safety in the intercity bus and motorcoach industry through collaborative efforts of professionals in a workshop and educational environment.

[Join Today](#) | [Meetings](#)

[Topic-Focused Committees](#)



AMERICAN BUS ASSOCIATION

GOVERNMENT AFFAIRS AND POLICY MONTHLY UPDATE



Destinations



SAFETY^{CD}LINK

A QUARTERLY NEWSLETTER OF THE BUS INDUSTRY SAFETY COUNCIL



AMERICAN BUS ASSOCIATION

BUS BULLETIN

Here is the latest news impacting the
motorcoach, travel and tourism industry from ABA



Stephen Evans joins BUSRide as BISC columnist

Ft. McMurray battles The Beast

Initially, my topic this month was the growing concern for how cruise control lulls drivers into a "zombie" state of mind. As I sat down to write, a much more eminent danger changed my mind.



The wildfire dubbed "the Beast" recently wreaked havoc on northern Alberta.

A run-of-the-mill brush fire in northern Alberta had suddenly grown out of control, as high winds whipped the flames into a massive conflagration, catching everyone by surprise. With an almost endless supply of dry fuel on the forest floor, a parched treetop canopy and record-breaking 90-plus degree temperatures, swirling, gusting winds transformed the flames into a monster dubbed "The Beast" that surrounded the city of Ft. McMurray in a dirty, nasty ocean of fire.

Our company has over 600 employees in the Ft. McMurray area, who operate hundreds of coaches and buses from several large facilities both in and out of town. So this story is very much our story...and it is personal.

Not only did the fire grow tenfold in one day — far more quickly than anticipated — its path was impossible to predict as it danced in lockstep with the ever-changing winds. The Beast grew so large it began creating its own weather system.

Experienced firefighters said they had never seen anything like The Beast as it rewrote the book on the way a wild fire moves and behaves. One astonished resident said that it took only 36 minutes for distant smoke on the horizon to become a galloping fire on his doorstep. Then all hell broke loose — the scorching heat devoured several communities. As the flames stormed in, Alberta declared a state of emergency and issued mandatory evacuation orders. The race was on for the entire city of 88,000 to get out of town.

Like a hellish, apocalyptic scene out of the movies, with only minutes to escape in the ensuing chaos, confusion, panic and fear, some went north, some went south, and many were turned back at roadblocks as the inferno showered live embers and glowing ash.

Meanwhile, 2,277 brave fire fighters were on the ground, supported by 208 helicopters, 412 pieces of heavy-duty equipment and 29 air tankers, while several hundred police assisted in the evacuation and protected the rapidly emptying city.

News agencies from around the world sent reporters to cover this disaster. Support poured in from celebrities such as Kelly Ripa and Shaquille O'Neal. Even the Queen of England offered us her well wishes.

By the time the fire moved on, it had razed more than 2,000 homes and buildings. Two lives were tragically lost in a traffic accident, but miraculously there were no other reports of deaths or serious injuries.

Evacuees told harrowing stories of narrow escapes in their rush to safety, best summarized by one man's social media post: "We are not fine. We are in danger. We were unprepared when told we had to leave. We had no idea what to pack. We escaped, but only by seconds. If we had been better prepared, we wouldn't have been caught so off guard. We were lucky."

As most of you reading this are nowhere near Ft. McMurray, I'm guessing many might be asking, "What's in this for me?"

The reality is that no matter where anyone lives, fires, floods, earthquakes, tornadoes and hurricanes have become common occurrences. In fact, as I write this, major flooding is occurring in Houston and tornadoes are cropping up in Oklahoma and Kansas.

Unfortunately, most people (even safety staff) still do not know the drill in extreme emergencies, which is why so many barely made it out from this disaster.

It will take many months, if not years, to recover from the unprecedented losses our community has suffered. My message is an important reminder to those in other parts of the country who likewise may have to leave their homes in a hurry.

Please don't waste our lessons learned from fighting The Beast. They apply to all. Know the risks. Make a plan. Get a kit. Start with these great resources and tips at www.ready.gov and www.getprepared.gc.ca. ☐



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What Is The Value Of Being A
Member of BISC?

What Can BISC Do For Me?

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What's in it for me:

- interact with industry leaders, Government officials, and subject matter experts
- hear what is going on and ask questions
- have a voice
- contribute
- better understand regulations
- network
- become aware of the issues on horizon

BUS industry **SAFETY** council

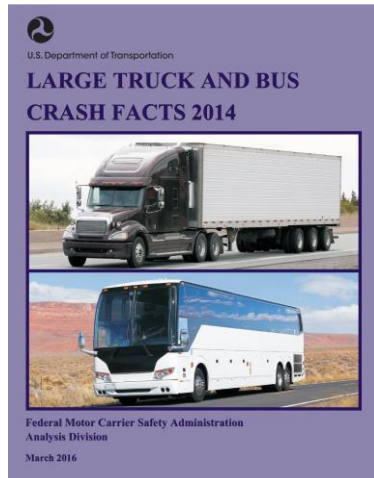
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- interact with industry leaders, Government officials, and subject matter experts
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- better understand regulations
- network
- become aware of the issues on horizon
- **practical take-aways**

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We are making a difference!

**Buses Involved in Fatal
Crashes Rate:**

- Down 21%
- Lowest rate on record

**Buses Involved in Injury
Crashes Rate:**

- Down 41%
- 2nd lowest rate on record

Goals for this Orientation Session:

- you will know what BISC is, what it does, and how it does it
- you will get involved
- you will become a member



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9:30 – 10:30 a.m.

Opening General Session - BISC Orientation

10:30 – 10:45 a.m.

Break

10:45 – 11:45 a.m.

Strategic Safety Management

11:45 – 12:30 p.m.

Lunch



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12:30 – 1:15 p.m.

Lunch Presentation: *An Overview of the Epidemic of Bus Fires*

1:15 – 1:30 a.m.

Break

1:30 – 2:30 p.m.

Integrating Electronic Logging Devices into Your Operations

2:30 – 2:45 p.m.

Break

2:45 – 4 p.m.

State Lawmaking Proposals Impacting Vehicle Improvements



Opening General Session & BISC Orientation

Thanks for Attending !!